

**Oswego County  
Coordinated Transportation Plan for Mobility Services**

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## **Definitions**

**CENTRO - Central New York Regional Transportation Authority (CENTRO)** is the public transportation provider for Onondaga, Oswego, Cayuga, and Oneida counties, which includes the cities of Syracuse, Oswego, Fulton, Auburn, Rome, and Utica.

**OPT - Oswego County Public Transit (OPT)** is the name of the Public Transit System for Oswego County. Currently running 5 routes as a fixed route  $\frac{3}{4}$  mile deviated service.

**FMLM - First Mile Last Mile (FMLM)** is an effort proposed to address the needs of the community and increase access. Oswego County will develop and implement a shared ride program to increase ridership in the public transit system. This provides a feeder service that allows connectivity at the first and last miles in conjunction with existing and future transportation routes.

**Mobility Management Services** - Oswego County entered into an agreement with Volunteer Transportation Center Inc. to serve people, transportation providers and human services agencies through coordination, service analysis and development and the promotion of effective collaborative solutions to meet the needs of all Oswego County residents. As of 2021, the mobility management team from VTC is comprised of Monty Flynn Oswego, County Mobility Manager, Frank Doldo Regional Mobility Manager; and Lisa Aylesworth, Administrative Assistant to Mobility Management.

**ACT - The Accelerated Transit Capital (ATC) program** is administered by the New York State Department of Transportation, ATC funds may be used to rehabilitate, restore and modernize public transit assets with a minimum service life of 10 years. Eligible projects include: vehicle rehabilitation and/or replacement, fleet enhancement, deployment of new technologies, passenger amenities and maintenance facilities.

**Section 5311 - The Federal Section 5311 Program** provides capital, planning, and operating funds to states to support public transportation in rural areas with populations less than 50,000, where many residents often rely on public transit to reach their destinations.

**Section 5310 - The Federal Section 5310 Program** provides formula funding to states for the purpose of assisting private nonprofit groups in meeting transportation needs of the elderly and persons with disabilities.

**STOA - The New York State Department of Transportation** distributes about \$3.0 billion annually in **Statewide Mass Transportation Operating Assistance (STOA)** to approximately 130 transit operators. Over the past five years, statewide ridership has increased by about 13%; it is estimated more than 70% of these trips are work-related.

**MEP - Modernization and Enhancement Program (MEP)** is administered by the New York State Department of Transportation, the Public Transportation Modernization and Enhancement Program and apportions \$61.4 million in state funding to counties, cities, and regional authorities to upgrade and enhance public transportation services.

**SES** - The New York State Office for People with Developmental Disabilities offers **Supportive Employment Services (SES) Funds** to support the needs of individuals to obtain and maintain paid competitive jobs in the community.

**Real Estate New Mortgage Filing** - .025% of all mortgages in Oswego County are used to fund CENTRO as part of the Central New York Regional Transportation Authority.

**DOH** - Oswego County receives monies from **Department of Health** from Medicaid reorganization and was identified as a distressed community.

**MAS - Medical Answering Services (MAS)** currently manages Medicaid transportation for NYSDOH includes approximately 5,100,000 Medicaid enrollees, thousands of medical practitioners and over a thousand transportation providers throughout NYS. MAS takes a team approach including assigning regional Medicaid administrators, assistant regional Medicaid administrators, field liaisons, bus pass and mileage reimbursement administrators, as well as commercial travel and quality assurance staff directly to each region and to specific counties within each region it manages. MAS works closely with medical practitioners and transportation providers to ensure Medicaid enrollees are provided courteous and professional transportation.

## **Introduction**

The Oswego County Coordinated Transportation Plan for Mobility Services was prepared to identify cost-effective approaches to address public transportation gaps; minimize the duplication of transportation services; and help improve the coordination of transportation services for persons with disabilities, older residents, college students and Oswego County residents seeking access to employment, education, medical appointments, food sources, recreational and social destinations. The plan:

- Includes socio-economic data to help assess the transportation needs of individuals with disabilities, older adults, minorities, college students, underserved populations, and persons with limited incomes.
- Inventories of existing services to determine whether redundant transportation services exist and to identify gaps in service.
- Identifies goals and actions to address gaps in services; eliminate or reduce the duplication of services; and for more efficient utilization of resources.
- Describes how these goals and strategies will be prioritized to improve public transit services and other transportation modes to give county residents access.

The recommendations that follow are intended to: enhance transportation access with different transportation modes and programs for the community, minimize the duplication of transportation services, and provide more cost-effective and sustainable service. The Coordinated Transportation Plan also prioritizes how federal and state public transportation and third party vendors can work together to make smooth transfer points within Oswego County and transfer points out of county for employment.

## **Needs Assessment**

### **Service Area**

Oswego County is located in New York State on the eastern shore of Lake Ontario, just north of the City of Syracuse and northwest of the City of Utica. Oswego County, which covers 951.6 square miles, consists of 22 towns, nine villages and two cities. Its county seat is the City of Oswego.

The county's name is from a Mohawk language word meaning "the outpouring," referring to the mouth of the Oswego River. The first major port of call on the Great Lakes is the Port of Oswego Authority dock.

The highest point of the county – which measures 1,550 feet (470 meters) – is located in a section of the Tug Hill Plateau in the eastern part of the county.

Oswego County is part of the "Syracuse Metropolitan Statistical Area," an area consisting of three counties in Central New York – as defined by the United States Census Bureau – and anchored by the City of Syracuse.

In addition, the county is home to two colleges: the State University of New York in the City and Town of Oswego and the Fulton Branch Campus of Cayuga Community College in the City of Fulton.





## **Demographic and Economic Analysis**

As of 2010 Census, Oswego County is home to 122,109 people. The county consists of two cities, nine villages and 22 towns. Prior to 2011, the county had 10 villages. The Village of Altmar dissolved on December 6, 2011, and is now part of the Town of Albion.

Oswego County measures approximately 952 square miles and much of it is considered rural, with the City of Oswego 7.5 square miles and City of Fulton 3.5 square miles.

According to the 2019 American Community Survey, estimated by the United States Census bureau there are 54,721 households in Oswego County. The average household size is 2.4 persons. Married couples make up 51% of the total number of households designated as families. The other 49% of households is made up of 8% males, 21% females and 20% non-family. Additionally, 21% of the households in Oswego County have children under the age of 18 and 17% have at least one household member who is 65 or older.

Geographically, 87% stayed in their same house from the year before, with 8% moving from the same county and 4% from a different county.

## **Oswego County Household Income**

The American Community Survey estimates the median household income for the Oswego County area was \$58,459 in 2019, a new inflation adjusted high. The Oswego County median household income is \$13,649 lower than the median New York household income and \$7,253 less than the U.S. median household income. County income data for 2020 (including Oswego County median household income) will be released in September 2021. Median family and per capita income for Oswego County are shown below.

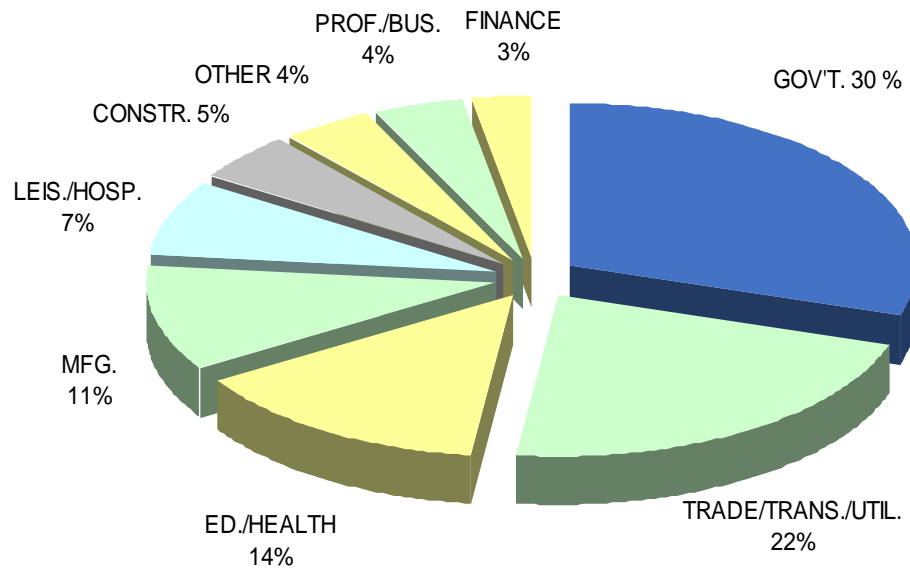
### **Real Median Household Income for Oswego County New York**

	<b>2019</b>	<b>1 Year Change</b>	<b>3 Year Change</b>
United States	<b>\$65,712</b>	<b>+4.21%</b>	<b>+7.05%</b>
New York	<b>\$72,108</b>	<b>+4.39%</b>	<b>+7.59%</b>
Oswego County	<b>\$58,459</b>	<b>+5.81%</b>	<b>+2.45%</b>

The median property value in Oswego County is \$102,000 and the homeownership rate is 72.8%. As of 2018, 1.79% of Oswego County residents (2.13k people) were born outside of the United States, which is lower than the national average of 13.7%. In 2017, the percentage of foreign-born citizens in Oswego County was 1.85%, meaning the rate has been decreasing.

## Oswego County Employment by Industry

*Second Quarter (2020)*



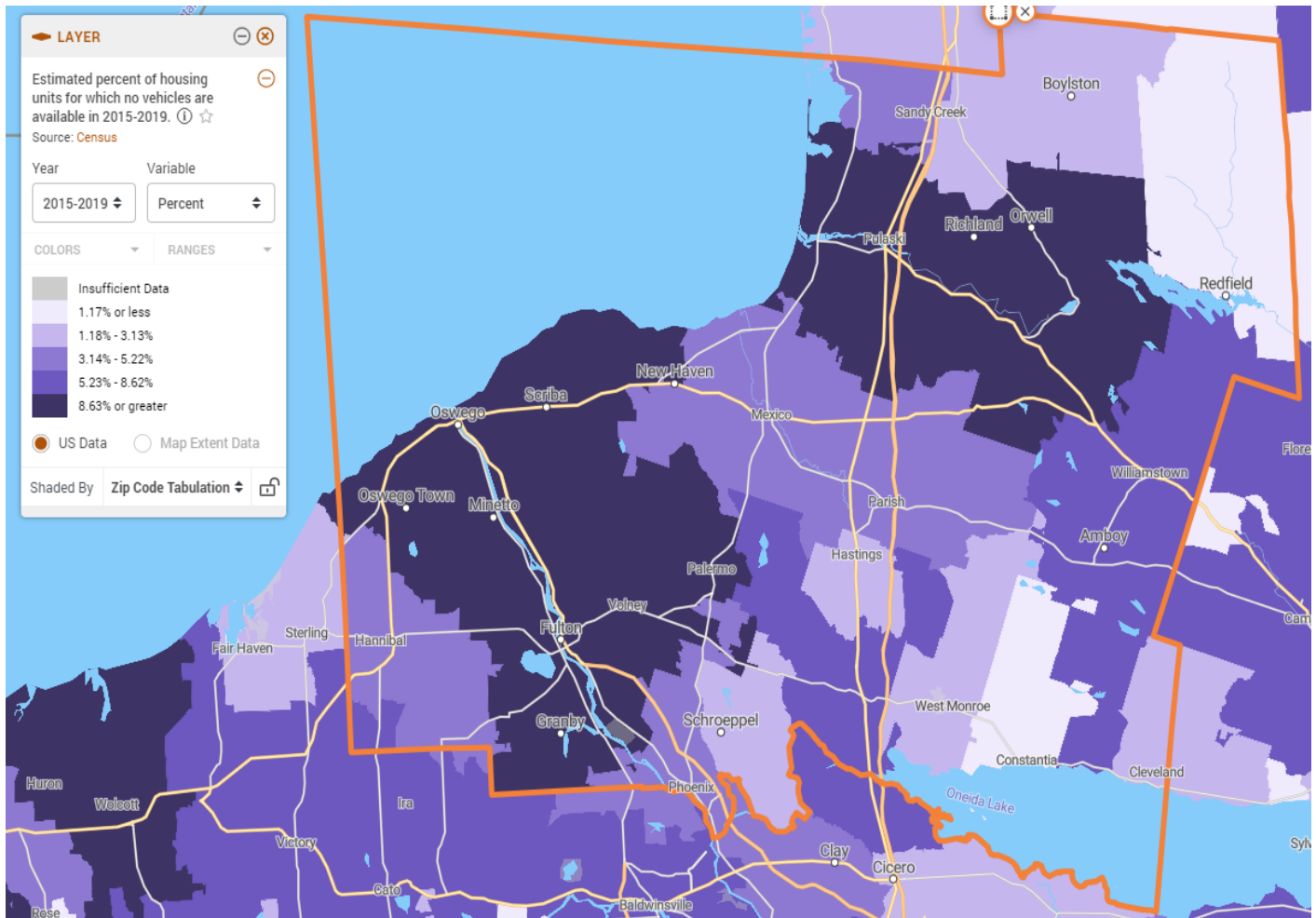
Quarterly Census of Employment and Wages (QCEW)

The most common jobs held by residents of Oswego County by number of employees are Office and Administrative Support Occupations (6,323 people), Sales and Related Occupations (5,013 people), and Production Occupations (4,136 people).

Oswego County has an unusually high number of residents working in Installation, Maintenance, and Repair Occupations (1.62 times higher than expected), Fire Fighting and Prevention, and Other Protective Service Workers Including Supervisors (1.4 times), and Health Technologists and Technicians (1.4 times).

The economy of Oswego County employs 53.4k people. The largest industries in Oswego County are Health Care and Social Assistance (7,717 people), Manufacturing (6,348 people), Retail Trade (6,329 people), and the highest paying industries are Utilities (\$95,077), Transportation Warehousing, and Utilities (\$60,414), and Public Administration (\$49,163).

## Oswego County Households with No Vehicles by Area

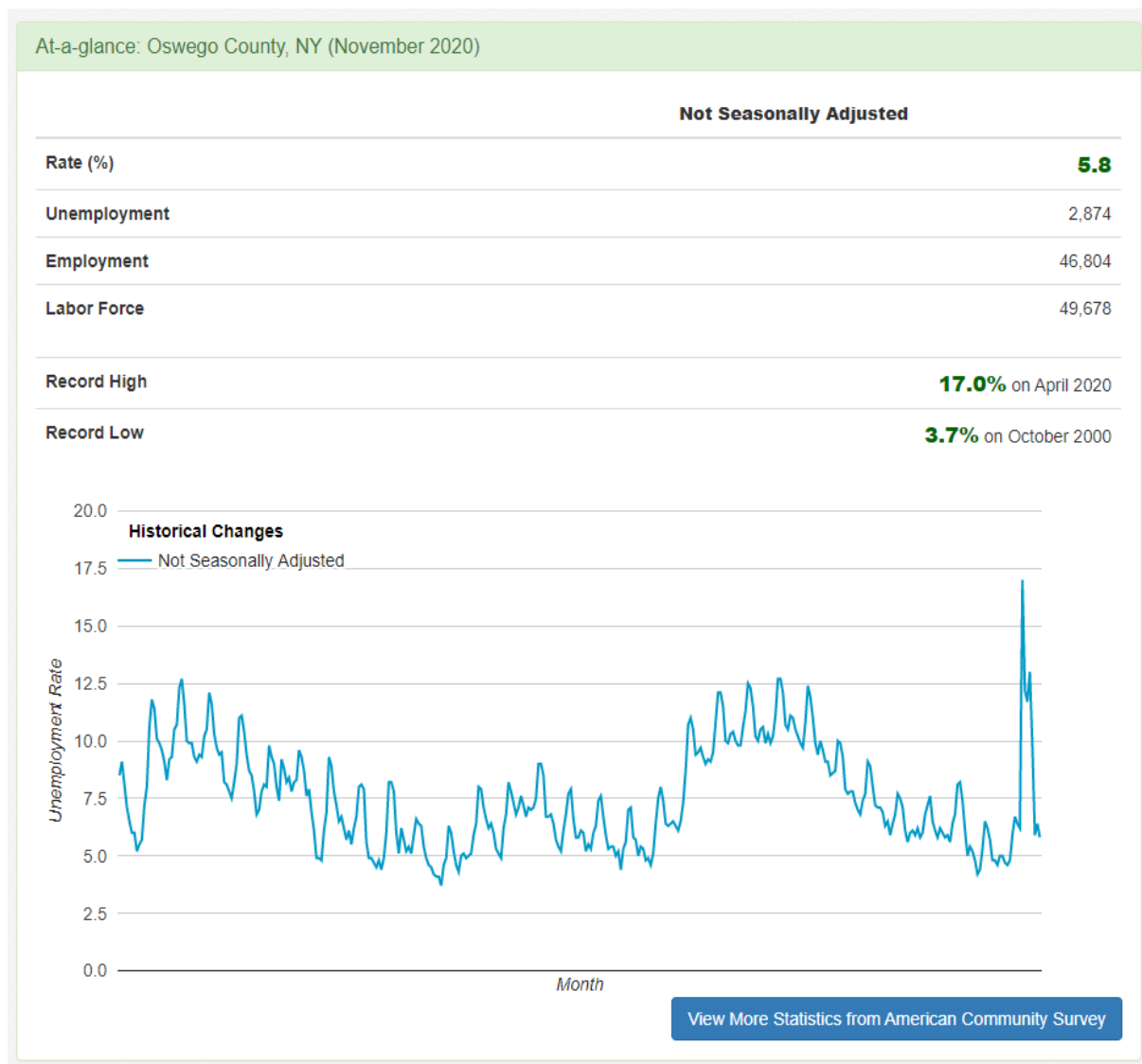


Source: Policy Map

Oswego County areas with high rates of zero-car households include Richland, Pulaski, Fulton, Oswego, Scriba, Minetto, Granby, Volney, Palermo and surrounding areas as outlined in dark purple. The residents in these areas without cars face unique barriers and they deserve a tailored approach to their transit needs rather than just assuming they can or will drive everywhere.



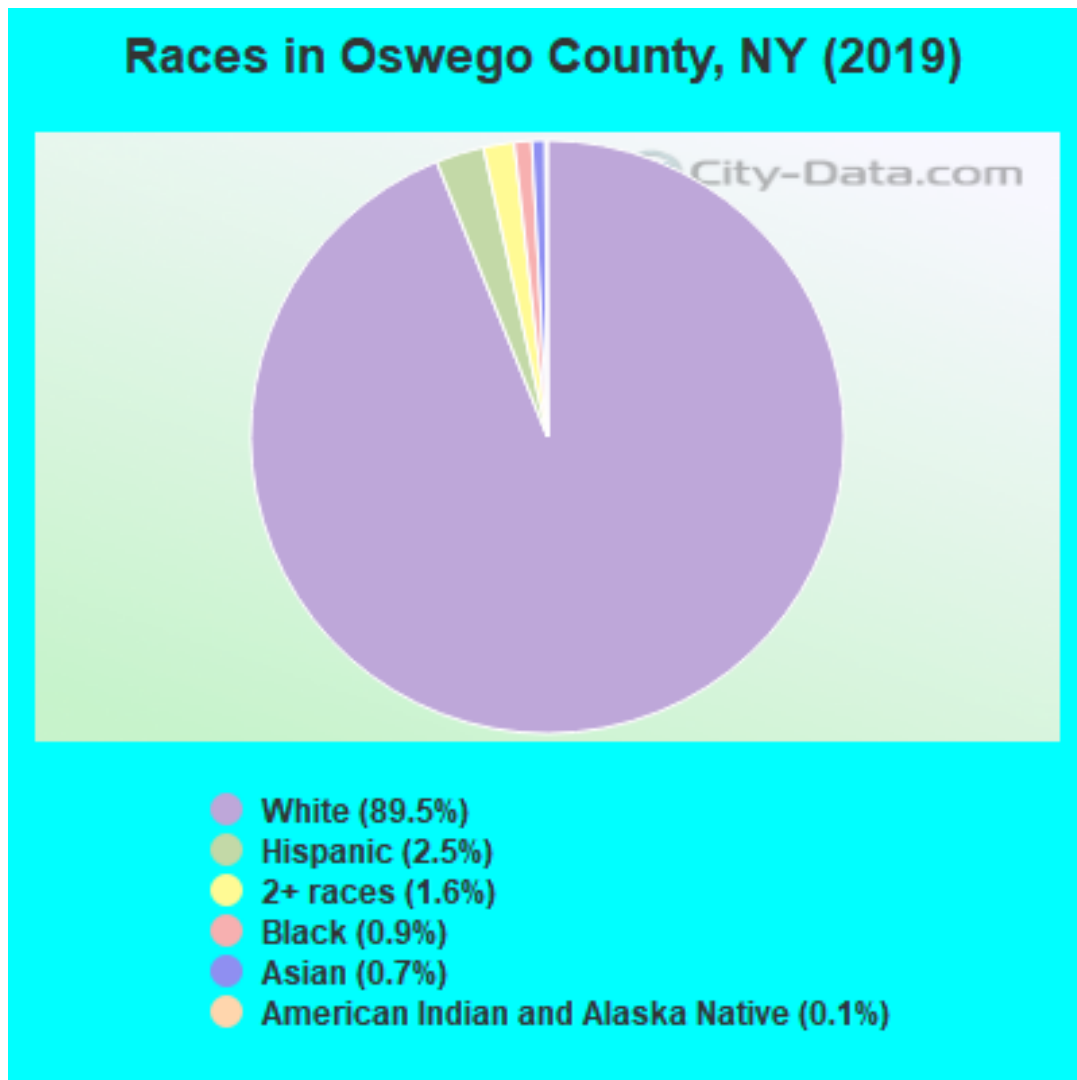
## Unemployment Rates



Like many communities across the northeastern United States, Oswego County's employment base has endured decades of decline as jobs have moved overseas or to other parts of the U.S. This trend has had a particularly devastating impact on communities that had a large manufacturing sector who are now coping with unemployment rates substantially higher than state and national averages. As of November 2020, the unemployment rate is 8.90%. The reason for the high in April 2020 (18%) was because of being in the midst of a health pandemic. For the months of April 2020 to August 2020, the average unemployment rate was 12.58%. Between January 2018 and March 2020, the average unemployment rate was 5.48%.

Reliable transportation is needed for rural residents to access healthcare services; consumer services; employment and educational opportunities; and social services. It is also important for accessing recreation and other activities of daily life. Access to transportation contributes to the economic development, health, and quality of life of rural communities.

## Racial Diversity



Source: City-Data.com

The four largest ethnic groups in Oswego County are White (89.5%), White (Hispanic) (2.5%), Black or African American (below 1%), and Asian (below 1%). 99.3% are U.S. citizens.

## **SUNY Oswego Demographics and Diversity**

Enrollment by Race/Ethnicity SUNY College at Oswego			
	Total	Men	Women
Total	7,986	3,909	4,077
American Indian/Native American	26	6	20
Asian	229	111	118
Black/African American	748	321	427
Hispanic	902	422	480
Native Hawaiian or Other Pacific Islander	3	2	1
White	5,582	2,798	2,784
Two More	218	97	121
Race Un-Known	66	29	37

Source: Highcharts.com 2019

## **Cayuga Community College Demographics and Diversity**

Race/Ethnicity	2013-14	2014-15	2015-16	2016-17	2017-18	5 year % Change
American Indian/Native Alaskan	18	14	23	24	57	216.67%
Asian	66	48	57	46	63	-4.55%
Black or African American	255	257	259	271	240	-5.88%
Hispanic/Latino	159	163	177	187	139	-12.58%
Native Hawaiian/Other Pacific Islander	1	3	4	1	6	500.00%
White	3,824	3,720	3,715	3,964	3,728	-2.51%
Two or More Races	68	78	67	48	16	-76.47%
Non-resident Alien	50	29	33	30	25	-50.00%
% Minority	12.49%	12.71%	12.96%	11.90%	11.26%	
Unreported	97	118	196	278	353	263.92%

Source: <https://www.cayuga-cc.edu/about/facts/student-profile/index.html>

The student population of Oswego County is skewed towards women, with 4,125 female students and 3,958 male students. The county is home to the State University of New York at Oswego (SUNY Oswego), Cayuga Community College, and the Center for Instruction Technology and Innovation (CITI), which is part of New York State's Board of Cooperative Educational Services (BOCES) system.

## **Compliance with Title VI of the Civil Rights Act**

The County of Oswego assures no person shall, on the grounds of race, color, national origin, or sex as provided by Title VI of the Civil Rights Act of 1964, and the Civil Rights Restoration Act of 1987 (P.L. 100.259) be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity. The County of Oswego further assures every effort will be made to ensure nondiscrimination in all of its programs and activities, whether those programs and activities are federally funded or not.

In the event the County of Oswego distributes federal aid funds to another governmental entity, the County of Oswego will include Title VI language in all written agreements and will monitor for compliance. The County of Oswego's Contract Compliance Office is responsible for initiating and monitoring Title VI activities, preparing required reports and other County of Oswego responsibilities as required by 23 CFR 200 and 49 CFR 21. This plan was approved May 2018.

[https://www.oswegocounty.com/i\\_want\\_to/index.php](https://www.oswegocounty.com/i_want_to/index.php)

## **Poverty Rates**

As of 2019, the total number of people estimated to be below the poverty line is 16.3%, which is about 1.3 times the rate in the United States (12.3%). Children under the age of 18 make up 30% of that population while seniors 65 and over make up only 5% of this statistic.

Participation in some of the major public assistance programs has grown significantly in Oswego County over the past 14 years. State and federal programs to support low-income households are managed in New York State by counties. Oswego County Department of Social Services is responsible for administering most of the major public assistance programs for County of Oswego residents. According to data from the Oswego County Department of Social Services, countywide participation in the Supplemental Nutrition Assistance Program (SNAP) – formerly known as the Food Stamp Program – doubled from less than 9,000 recipients in 2002 to more than 19,000 in 2016. Participation in Temporary Assistance (cash benefits) grew from less than 1,600 in 2002 to more than 3,200 in 2016. The use of both programs peaked in 2014 and has declined slightly since.

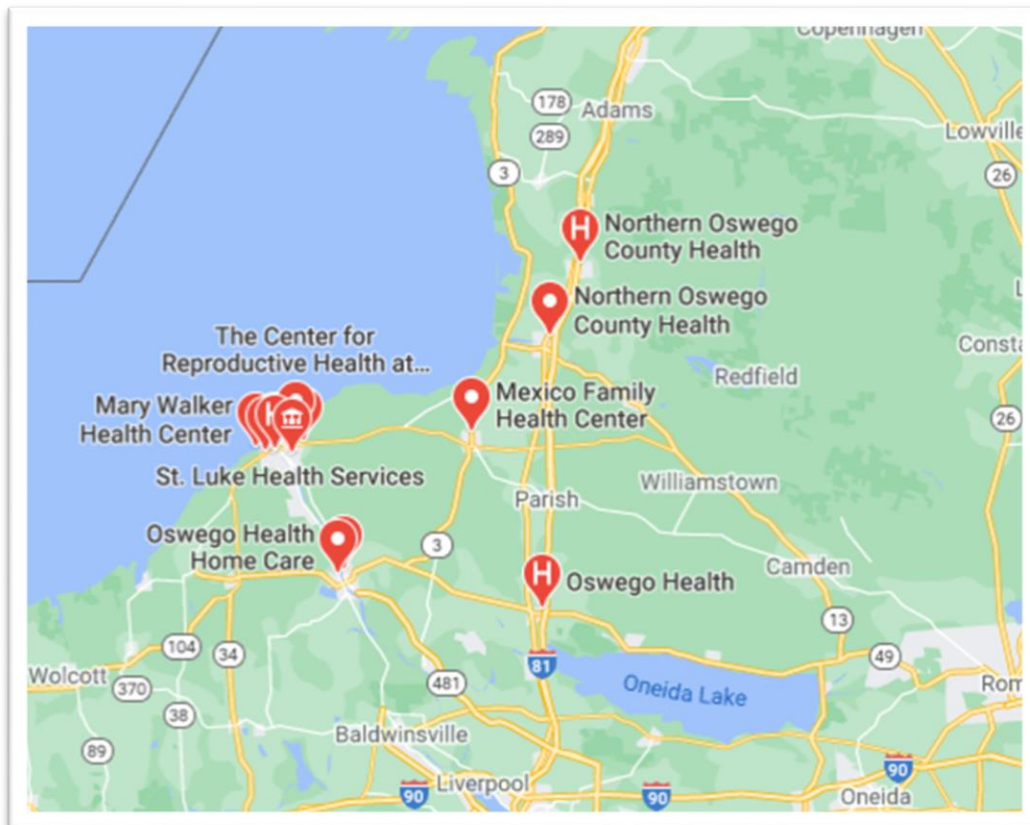
Source: 2019 American Community Survey

## **Access to Health Care**

Like many rural counties, Oswego County lacks a sufficient number of primary care providers and specialists. Consequently, many residents in need of specialized care need to travel to Onondaga County, which connects to Oswego for treatment. The CENTRO Oswego to Syracuse (Osw46) bus route is one hour each way, with limited daily service.

Oswego Health provides Oswego County with a wide range of healthcare services, including:

- Oswego Hospital, a 164-bed community hospital offering acute medical, emergency, surgical, maternity, pediatric, and psychiatric care.
- Urgent Care Centers in Fulton and Central Square along with Lake View Center Mental Health and Wellness.
- Health Services Centers in Mexico, Parish, and Phoenix.
- A Behavioral Services Department that provides mental health services to those age 5 and older.
- Springside at Seneca Hill, a retirement community for independent seniors, age 62 and older.
- The Manor at Seneca Hill, which provides 24-hour skilled nursing, transitional care, and an adult day health services to program.
- The Seneca Hill Health Services Center, which offers radiation/oncology services, and a Veterans Administration clinic.
- Advanced Medical Services in Fulton, which offers child and family services.
- Home health aides for Oswego County residents.



Source: Google Maps (2021)



## **Substance Abuse Centers**

Oswego County is not immune to the issues of drug overdoses, alcohol abuse and the opioid epidemic, which is present throughout of the United States. This is why the county provides a variety of substance treatment services, ranging from treatment for those already addicted and substance abuse prevention programs to give tools to those not suffering from addiction, so they can avoid falling into this trap. Additional related mental hygiene services can be found at the following link:

[https://www.oswegocounty.com/departments/human\\_services/mental\\_hygiene/partners\\_directory.php](https://www.oswegocounty.com/departments/human_services/mental_hygiene/partners_directory.php)

There are three alcohol and substance abuse clinics in Oswego County:

[https://www.oswegocounty.com/departments/public\\_safety/district\\_attorney/substance\\_use\\_disorder.php](https://www.oswegocounty.com/departments/public_safety/district_attorney/substance_use_disorder.php)

cocoa.org

### **Farnham Family Services (Oswego Location) / County of Oswego Council on Alcohol and Addictions (COCOA) \*merged approved for 7/1/21\***

283 West 2nd Street, Suite 200

Oswego, NY 13126

315-342-4489

[www.farnhaminc.org](http://www.farnhaminc.org)

### **Farnham Family Services (Fulton Location) / County of Oswego Council on Alcohol and Addictions (COCOA) \*merged approved for 7/1/21\***

14 Crossroads Drive

Fulton, NY 13069

315-593-0796

[www.farnhaminc.org](http://www.farnhaminc.org)

### **Harbor Lights Chemical Dependency Service**

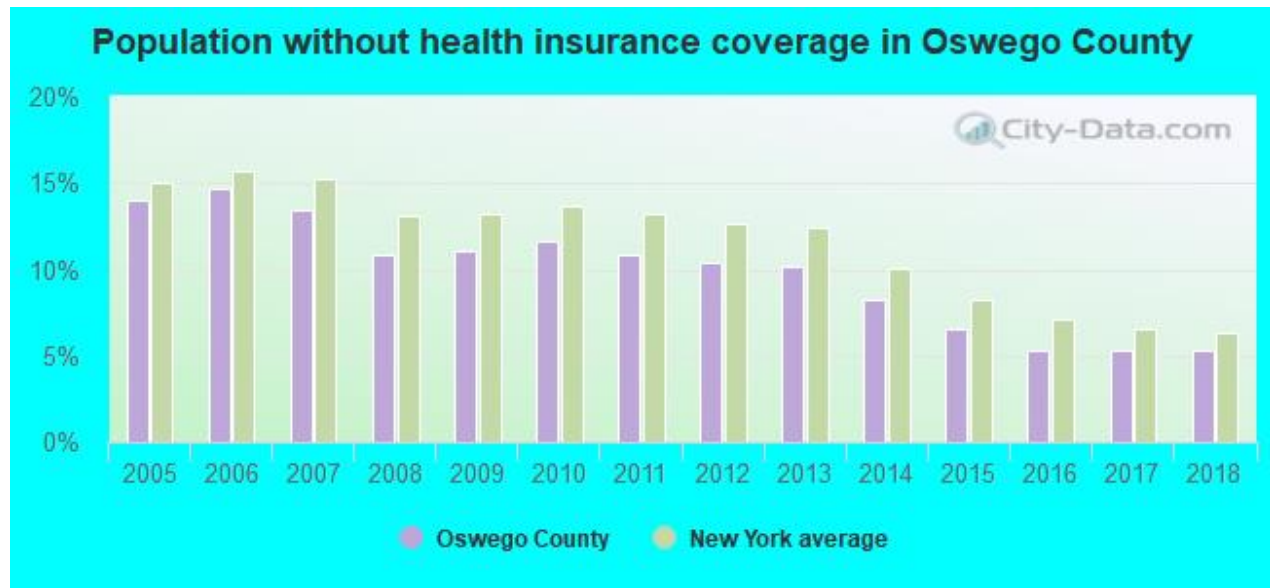
111 Hamilton Street

Mexico, NY 13114

315-963-0777

<https://www.rehab.com/harbor-lights-chemical-dependency-service>

## Population without health insurance coverage in Oswego county



Source: City-Data.com

## Health Insurance

95% of the population of Oswego County has health coverage, with 47.3% on employee plans, 23.2% on Medicaid, 11.5% on Medicare, 11.1% on non-group plans, and 1.88% on military or V.A. plans.

This marker is important because access to regular primary care is important to obtaining preventive healthcare and avoiding unnecessary emergency department visits. Having consistent, affordable, and reliable public transportation helps with person's health and well-being.

## Persons with Disabilities

People with disabilities lack sufficient access to reliable, accessible, and safe modes of public transportation. These barriers prevent people with disabilities from meaningful participation in everyday activities that promote quality community living experiences. Many individuals with disabilities use public transit to maintain their autonomy and participate fully in society. And, for many, it can be their only transit option.

**Catholic Charities of Oswego County** provides transportation services for those who have a mental health diagnosis. Destinations may include mental health appointments, primary doctor appointments, support group meetings, pharmacy visits, food pantry visits and trips to the Department of Social Services for benefits management.

**Oswego County Opportunities (OCO)** is the current third party provider that is contracted with the county to provide Oswego County Public Transit a fixed route  $\frac{3}{4}$  deviated service and provides section 5310 service for seniors and people with disabilities.

This program provides curb-to-curb transportation services for senior citizens who don't have access to a designated bus route. Transportation can be to doctor appointments, shopping, and social engagements. Call-N-Ride services are provided through a contract with OCO. This service is free for anyone who is 60 years or older but riders are welcome to contribute to the cost of service. No one will be denied service due to inability or unwillingness to contribute. The person must call at least three days in advance and ask to make an appointment.

OCO's Call-N-Ride bus service launched in 1999 when the Vision Network of Oswego County partnered with Oswego County ARISE, Oswego County Visually Impaired, Oswego County Opportunities and the Oswego County Legislature. The service allows people who may not be able to drive due to vision loss or other difficulties to retain their independence. Call-N-Ride allows them to schedule doctor visits, make hairdresser appointments, go shopping, or visit family and friends. They don't need to rely on others for rides and they are much less likely to become isolated.

Call-N-Ride is operated through OCO Transportation Services and funded, in part, by Oswego County Office for the Aging, the New York State Office for the Aging, rider contributions and Exelon. Call-N-Ride provides curb-to-curb transportation for the elderly and persons with special needs. For those ages 60 and older living on fixed incomes, the access to safe, cost-free transportation provides them with a new-found sense of freedom of mobility.

**Oswego Industries Inc.(OI)** is a Fulton-based nonprofit agency that supports children and adults with intellectual and developmental disabilities. They aim to help each person they support live fulfilling, enriching lives based on their own goals and aspirations. Their programs include day habilitation, family support services, and vocational training.

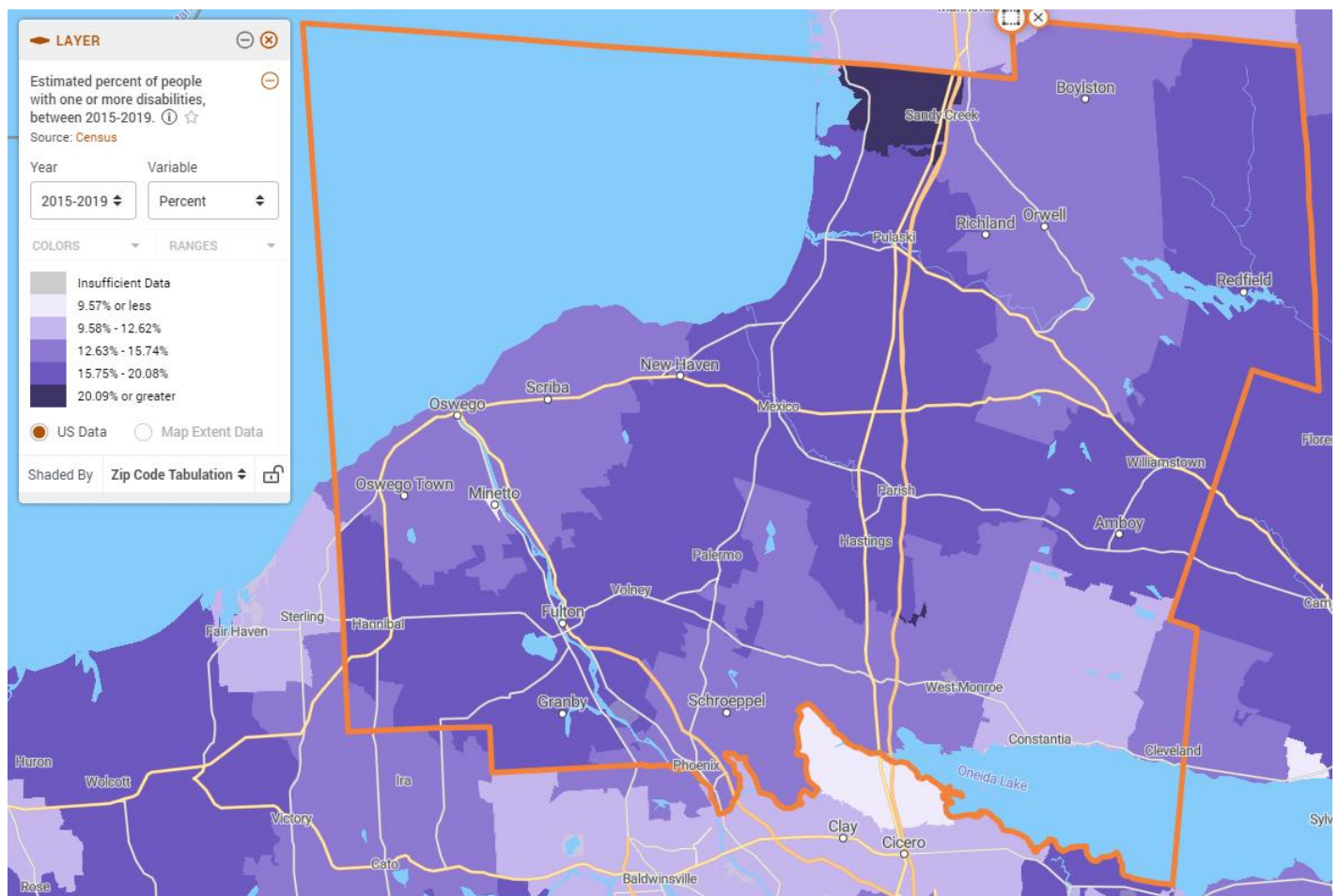
**Volunteer Transportation Center Inc. (VTC)** has opened a dispatch and volunteer coordination office at 808 West Broadway, Fulton, in the Catholic Charities building. The office will recruit, train and coordinate volunteer drivers throughout Oswego to support Child Protective Services, medical and other transportation needs not currently being served by public transit.

The Oswego County office will look to provide coordination with the other transportation options in the county to help remove barriers that exist for transportation for employment and other related transportation issues for rural county residents. VTC works hand-in-hand with public transit, building from its successful partnership in St. Lawrence County, Jefferson and Lewis counties.

In addition to volunteer drivers, the VTC operates a mobility management program, working with rural public transportation and overseen by its Oswego County Mobility Manager and Regional Mobility Manager. The program is a customer-focused approach to creating and implementing transportation solutions — both on an individual and system level. It leverages all available transportation resources, focusing on how to combine access to those resources to meet mobility needs affordably, efficiently, and effectively.

For full listings of disability transportation go to the following link:  
<https://www.211cny.com/store-category/transportation/>

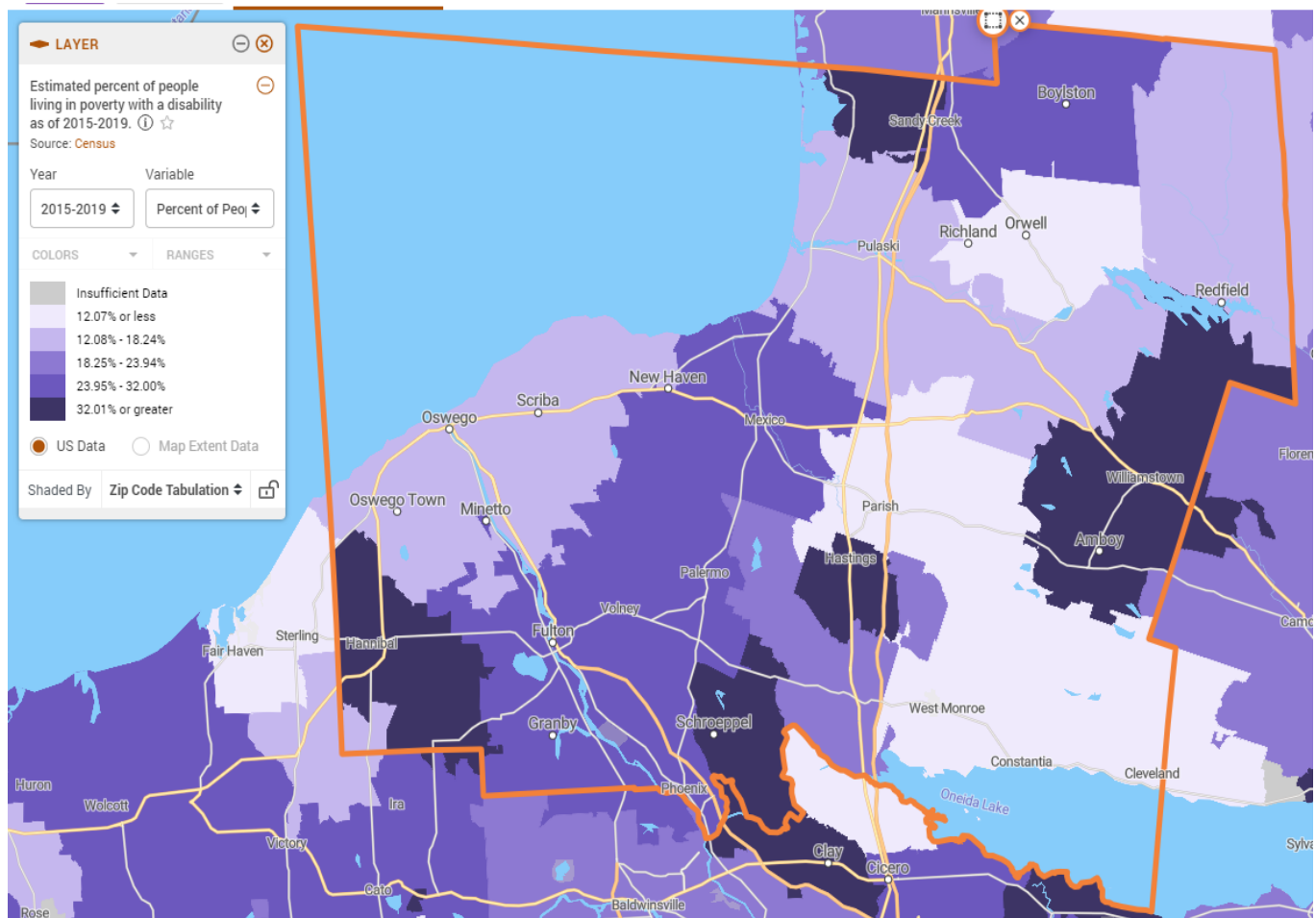
## Estimated Percent of People with One or More Disabilities, between 2015-2019



Source: Policy Map

Inadequate transportation inhibits community involvement for all groups, especially those with a disability, and maintaining successful employment. Training needs to be available to support individuals with a disability and for providers providing the transportation, to understand and meet their customers' needs. Those living in rural areas often face the greatest challenge of all, due to a lack of public transportation, limited private transportation options, and long distances between destinations.

## Estimated Percent of People Living in Poverty with a Disability as of 2015-2019

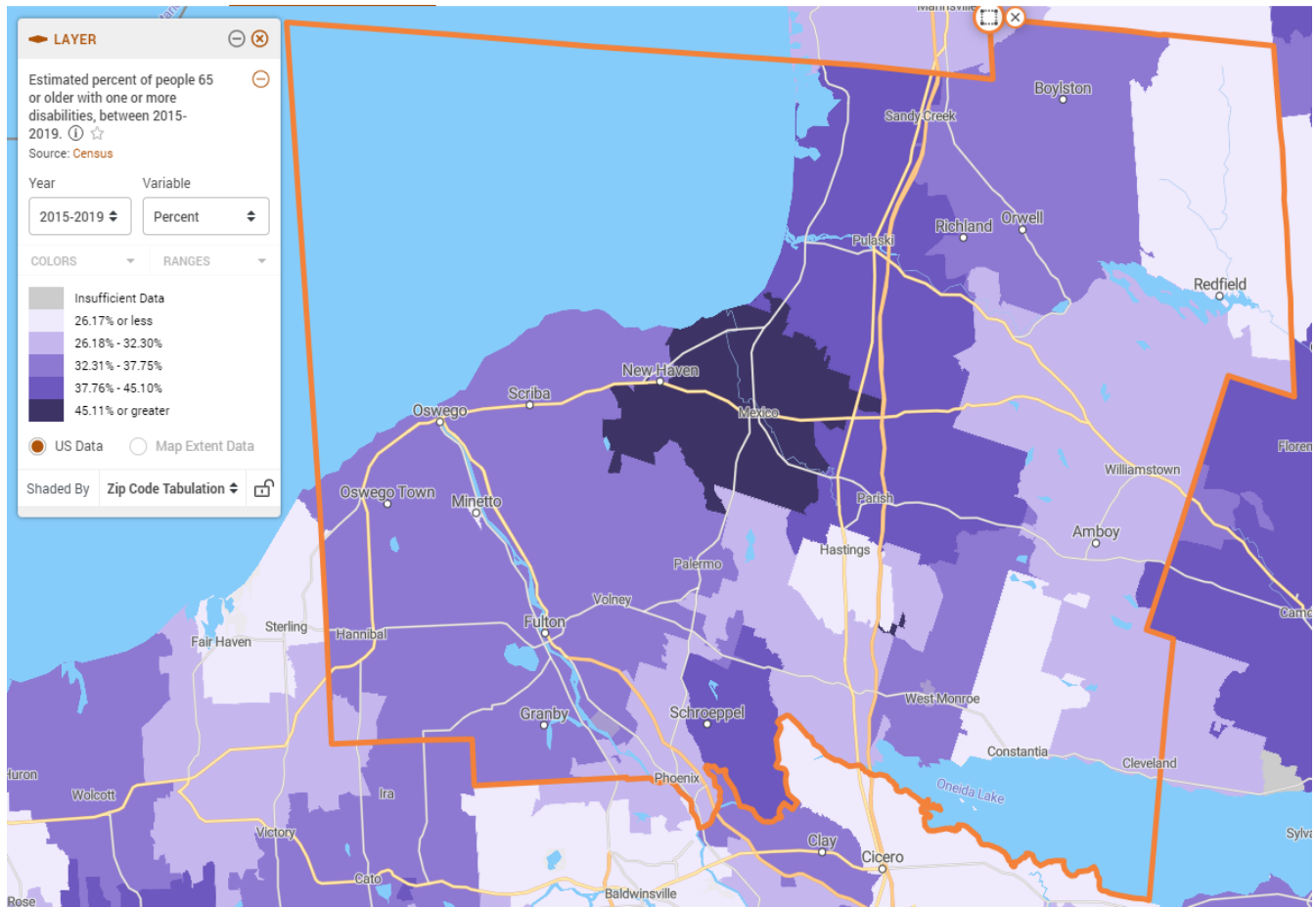


Source: Policy Map

The impact of poverty is profound. When it affects a person living with a disability it doubles, the barriers of social well-being. Social isolation is one result of these compounding factors. Poverty means of resources needed, including healthcare, are not available. The lack of economic resources along with the lack of access for people with a disability more than doubles the barriers they face. Access to quality and affordable healthcare and the need for public transportation are linked. Together, with public transportation taking the lead, access to healthcare is a reality.



## Estimated Percent of People 65 or Older with One or More Disabilities, between 2015-2019



Source: Policy Map

Older adults experience barriers to transportation. They may drive less frequently or not drive at all. They may lack access to a personal vehicle and, therefore, need to rely on family members and caregivers or public transportation services.

People with disabilities living in rural communities often face challenges accessing and using various modes of transportation, which can impact health and quality of life. People with disabilities in rural areas perceive healthcare, businesses, and other types of services as less accessible compared to their urban counterparts and may need additional support to access transportation both within and around their community.

### **Access to Personal Transportation and Commute Times**

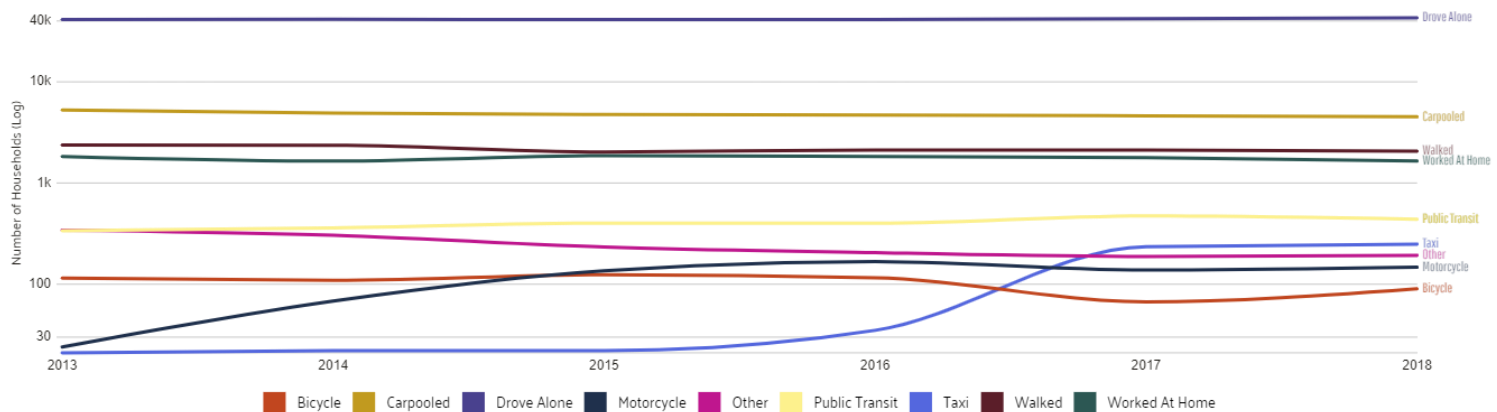
Transportation challenges were identified as a major barrier for low-income Oswego County residents in nearly every focus group or interview conducted by the Center for Governmental Research (CGR). Those interviewed identified the limitations of the existing public transportation system getting people to employment, school, or various other services. Many low-income residents described feeling trapped by the inefficiency of the public transportation system, stating they needed to commit hours of travel time by bus to travel somewhere for a short meeting or appointment. Car ownership, which would allow a person to access jobs and far more services within a reasonable period of time, seems

out of reach to many. Even a full-time worker making minimum wage has a difficult time purchasing and maintaining an automobile. The major transportation barriers identified in low-income Oswego County residents,

- **Jobs:** Inadequate transportation limits one's ability to access available jobs in the community, take on extra shifts or pursue a better paying opportunity that might not be located near a bus stop or within walking distance.
- **Housing:** The total cost of car ownership – which includes insurance, repairs and maintenance, gasoline, and taxes and fees on top of the cost of purchasing a vehicle – could prevent an individual from setting money aside to eventually purchase a home.
- **Childcare and Education:** Not owning a car limits a parent's ability to enroll their child in a high-quality childcare program that might be located a short driving distance away, ensure their child can get back and forth from a Head Start or Universal Pre-Kindergarten program, or participate in before-school and after-school activities.

## Commuter Transportation

### MOST COMMON COMMUTE IN 2018



Source: City-Data.com

1. Drove Alone (82.1%)
2. Carpooled (8.64%)
3. Walked (3.95%)
4. Public Transit (.841%)

In 2018, 82.1% of workers in Oswego County drove alone to work, followed by those who carpooled to work (8.64%), those who walked to work (3.95%) and those who used public transit (.841%).

Most people in Oswego County commute by driving alone and the average commute time is 25.2 minutes. Basically, the majority of employees use personal automobiles to commute to work. This is consistent with large employers located in rural areas throughout the country. Therefore, it may be concluded, at this time, there is not a need for public transportation for the working middle- and higher-income populations. This analysis was based on what is currently being offered as bus transportation. However, if more routes were available and the bus service was extended into the evening, the demand might increase.

## **Ridership Characteristics**

CENTRO began fixed route operations in the City of Oswego in 1972, the City of Fulton in 1979, and in 1993, began service to Syracuse, Mexico, and the SUNY Oswego campus. CENTRO operates city services in Fulton and Oswego Monday through Saturday and serves Mexico weekdays. Its commuter service connecting Fulton, Phoenix and Syracuse operates 7 days a week. CENTRO also operates shuttles on the SUNY Oswego campus that connects to CENTRO Oswego city bus routes and commuters service to Syracuse, providing critical transportation services for university students and faculty.

Additionally, CENTRO provides American with Disabilities Act (ADA) paratransit service for people with disabilities who cannot use regular route service and shopper bus service that primarily serves area senior living facilities.

CENTRO annually provides more than 500,000 rides to individuals within Oswego County between approximately 3,500 annual rides for individuals with disabilities through its Call-A-Bus service.

Oswego County Public Transit, operated by OCO shut down their public transit routes due to the COVID 19 pandemic from March 2020 to July 2020 and continued to operate the on demand mode of service. When they restarted their public transit routes in July 2020, they saw a decline in ridership up to 85%. As of June 2021, ridership is starting to show a slight incline. However, ridership is still below pre-pandemic numbers.

OCO's assessment of riders shows the primary purpose of transport is to meet their essential needs and not so much for social outings. There does not appear to be a common pattern based on ridership data as to the time of travel, destination, or age.

## **Major Transportation Purchasers**

**Central New York Regional Transportation Authority** (CENTRO) has three organizations that purchase transportation in Oswego County. SUNY Oswego routes are identified with Green and Blue route service. The SUNY Oswego Student Association also contracts with CENTRO for fare free-rides on CENTRO's buses in Oswego County. The same is also true of Cayuga Community College; their students ride fare free in Oswego County.

**Medical Answering Services** (MAS) currently manages Medicaid transportation for NYSDOH and includes approximately 5,100,000 Medicaid enrollees, thousands of medical practitioners and over a thousand transportation providers throughout NYS. MAS takes a team approach including assigning regional Medicaid administrators, assistant regional Medicaid administrators, field liaisons, bus pass and mileage reimbursement administrators, as well as commercial travel and quality assurance staff directly to each region and to specific counties within each region it manages. MAS works closely with medical practitioners and transportation providers to ensure Medicaid enrollees are provided courteous and professional transportation.

In addition to the OPT (section 5311 public fixed route-deviation), Oswego County Opportunities coordinates a section 5310 public service, best known as a bus share ride service, averaging 52,000 trips annually. This includes a wealth of “family of services” and contracts, with some of the following examples:

- Oswego County Office for the Aging (OFA) for Call-N-Ride
- Managed care for medical services, Adult Day Hab (Seneca Hill and St. Luke)
- Arc of Oswego County, private pay primary for medical.

## **Assessment of Bus Fleet**

The county’s current fleet consists of eight transit buses. These 8 county-owned buses are leased to the third party provider to run the Oswego County Public Transit Fixed Route System. The current bus fleet meets the needs for the current five public transit routes in Oswego County and the spare ratio required by NYSDOT.

Inventory as of 6/28/21								
<b>County Owned 5311 Funded Agency Vehicle #</b>	<b>Year</b>	<b>Make</b>	<b>Model</b>	<b>VIN #</b>	<b>PIN#</b>	<b>State Contract #</b>	<b>In-Service Date</b>	<b>Fuel</b>
306	2011	Champ	Eldorado	1FVACXDT7BHAU8227	3792.18.304	Unknown	March-12	Diesel
311	2017	Ford-E450	Ford	1FD4E4FS0HDC20704	3796.28.304	C003793	April-17	Gas
312	2017	Ford-E450	Ford	1FD4E4FS2HDC20705	3796.28.304	C003793	April-17	Gas
313	2017	Ford-E450	Ford	1FD4E4FS4HDC20706	3796.28.304	C003793	April-17	Gas
314	2017	Ford-E450	Ford	1FD4E4FS6HDC20707	3796.28.304	C003793	April-17	Gas
315	2017	Ford-E450	Ford	1FD4E4FS8HDC20708	3796.28.304	C003793	April-17	Gas
316	2017	Ford-E450	Ford	1FD4E4FSXHDC20709	3796.28.304	C003793	April-17	Gas
317	2020	Champ	Freightliner	4UZADRF4LCMG7687	3797.30.304	C004132	July-20	Diesel

## **Oswego County Radiological Emergency Preparedness Plan**

The Oswego County Department of Community Development, Tourism and Planning (OCDTP) is an active participant in the Oswego County Emergency Radiological Emergency Preparedness Plan. As part of the federal and state licensing for the James A. Fitzpatrick and Nine Mile Point Nuclear stations, an emergency plan is required. The emergency evacuation transportation plan is one of the important elements of the Radiological Emergency Preparedness Plan. The OCDTP is responsible for the movement of people who do not have access to personal transportation in the event of an emergency. This is important to recognize because, in the case of a radiological emergency, the Oswego County public transportation providers must provide their bus, van, and other transportation resources to be mobilized and disbursed into the Emergency Planning Zones and Evacuation Routes. All public transportation providers are required to be a part of this important plan. The OCDTP and the public transportation providers participate in semiannual practice drills. The drills provide on hands-on experience for the Oswego County Emergency Management Transportation team to disburse buses to the evacuation areas and coordinate this effort with the local transportation

providers. Oswego County transportation providers that have been most active in drill participation have been the local school districts, providing buses for evacuation purposes when schools are not in session. Oswego County Opportunities and CENTRO continue to be the most active transportation providers for providing bus resources for evacuation. As transportation resources change, the approach to Emergency Evacuation resources will also need to change. Thus, at some point, it may be necessary to incorporate other transportation resources such as taxis, agency vehicles, and volunteer driver resources.

[https://cms3.revize.com/revize/oswegocountyny/Nine-Mile-Point\\_2020-2021Brochure.pdf](https://cms3.revize.com/revize/oswegocountyny/Nine-Mile-Point_2020-2021Brochure.pdf)

## **Inventory of Transportation Services in Oswego County**

<b><u>Type</u></b>	<b><u>Count</u></b>
Public Transit	2
Volunteer Transportation Provider	2
Taxi Service	4
Wheelchair Service	5
Stretcher Service	3
Ambulatory	8
Section 5310 Providers (seniors and people with disabilities)	5
<b><u>TOTAL</u></b>	<b><u>29</u></b>

## **Current Level of Public Transportation Services**

The City of Oswego is served by CENTRO (An Operating Authority) and Oswego County Public Transit(OPT) a fixed route ¾ deviated service served by third party OCO. CENTRO is a public transportation authority that covers Cayuga, Oneida, Onondaga, and Oswego counties and is funded by mortgage tax law. To provide service in Oswego County, .025% of every mortgage filed in Oswego County is provided to CENTRO. Like all public transportation providers in the United States, CENTRO and OPT's ability to meet the transportation needs of residents is determined by ridership and a mix of federal, state, and local operating subsidies.

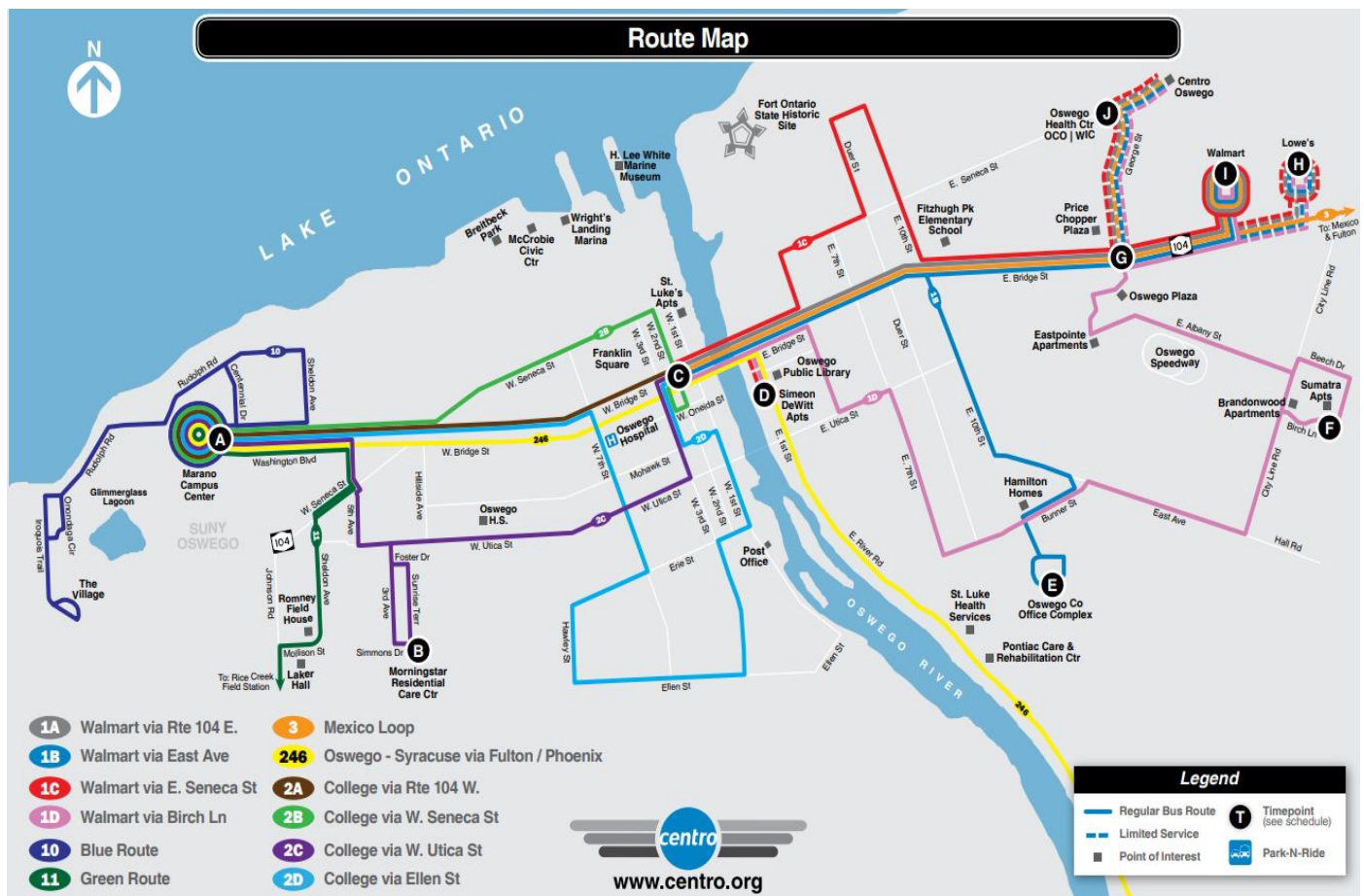
For Medicaid recipients in Oswego County, transportation to medical appointments is coordinated by Medical Answering Services (MAS). MAS currently manages Medicaid transportation for NYSDOH and includes approximately 5,100,000 Medicaid enrollees, thousands of medical practitioners and over a thousand transportation providers throughout NYS. MAS takes a team approach including assigning regional Medicaid administrators, assistant regional Medicaid administrators, field liaisons, bus pass and mileage reimbursement administrators, as well as commercial travel and quality assurance staff directly to each region and to specific counties within each region it manages. MAS works closely with medical practitioners and transportation providers to ensure that Medicaid enrollees are provided courteous and professional transportation.



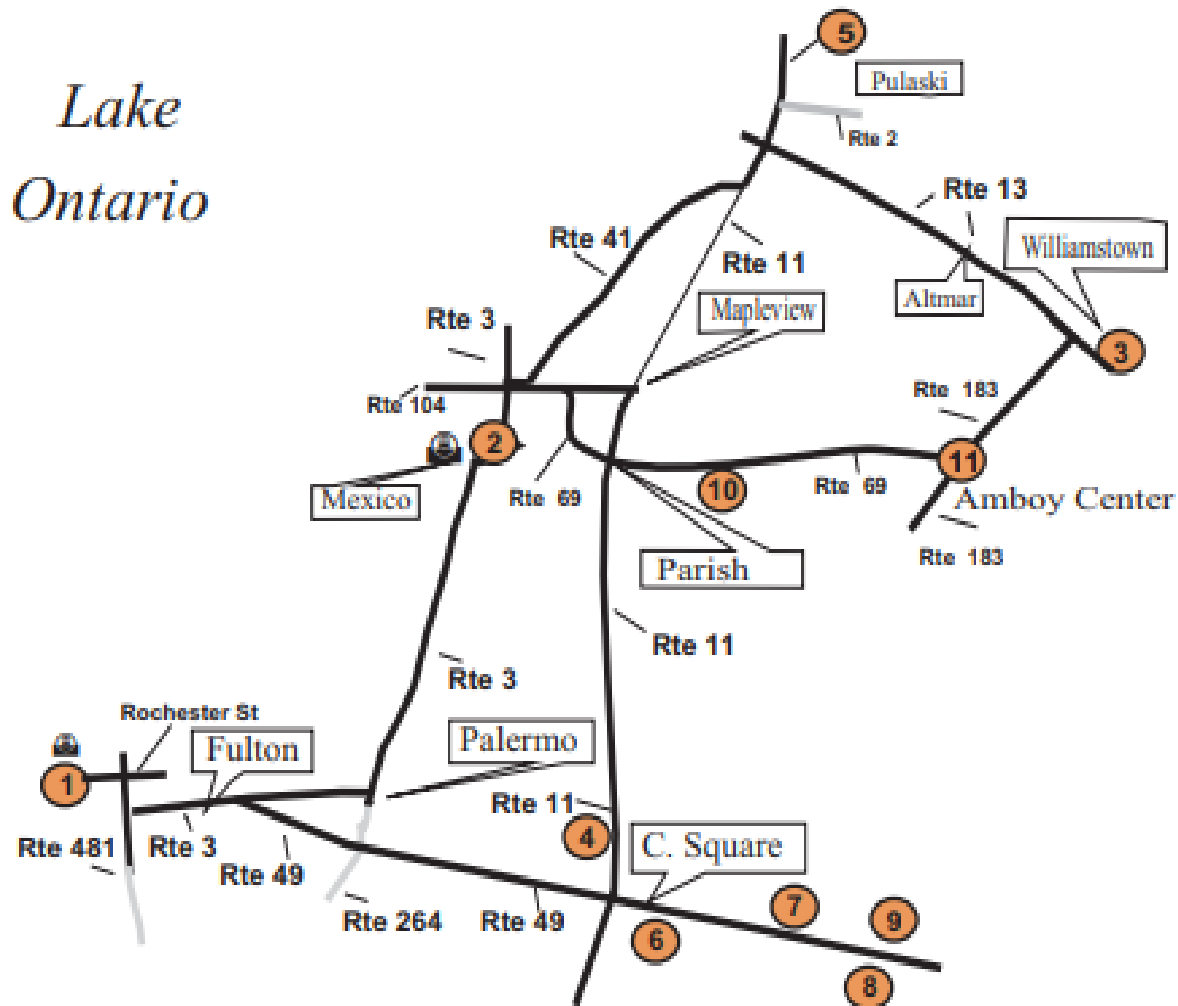
In March of 2020, the COVID-19 health pandemic hit the world. OPT made a business decision to stop all Public Transit operations and go to a temporary OPT/on-demand service covering the OPT routes from March 2020 through July 2020. The fares were waived during this period. The OPT/on-demand service offered rides for essential needs such as medical appointments, pharmacies, food pantries, and grocery shopping. OCO's public on-demand service also provides Oswego County residents transportation to vaccination appointments throughout the county. OCO also provided on-demand private and public coordinated.

CENTRO maintains eight distinct intra-city bus routes organized around three main hubs: Downtown Oswego, SUNY Oswego, and Walmart off State Route 104 on the eastern edge of the city. CENTRO ridership spikes during the SUNY Oswego and Cayuga Community College school years. Students at those two schools are able to ride most CENTRO buses for free and community representatives confirmed SUNY Oswego students and staff are frequent riders of the bus. During peak school months, more than 1,500 rides occur on the average day. However, during non-school months like June through August, the system usage drops to less than 1,000 rides per day.

## CENTRO ROUTE MAP



## OSWEGO COUNTY PUBLIC TRANSIT ROUTE MAP



95028

Source: OCO

Oswego County Public Transit (OPT) is a fixed route-deviation service that deviates  $\frac{3}{4}$  of a mile. OPT is county-contracted to Oswego County Opportunities Inc., they currently operate five scheduled OPT routes Monday through Friday as of June 2021, except OPT-14, three days a week. It provides services within rural and low-income target areas.

The county's plan is to continually monitor the needs for Oswego County residents in establishing public transit routes to gain access for all. There are pronounced needs for transportation throughout the county and the lack of transportation is a barrier to the job market, education, and basic living needs such as medical care or grocery shopping. Therefore, it seems likely that the number of Public Transit routes will increase to meet the needs.

## **Major Transportation Service Providers**

### **CENTRO**

200 Cortland Avenue, P.O. Box 820  
Syracuse, NY 13205  
315-442-3400

<https://www.centro.org>

In Oswego County, CENTRO of Oswego Inc. provides fixed route public transit services and services for those with disabilities – in accordance with American with Disabilities Act (ADA) of 1990 – utilizing approximately 13 large buses and three small buses. It provides extensive service to and within the SUNY Oswego campus; service within the cities of Oswego and Fulton; service between Mexico, Fulton, and Oswego; and regional service to and from Syracuse and the CNYRTA's Regional Transportation Center. CENTRO provides daily service, connecting SUNY Oswego to the City of Oswego and surrounding neighborhoods. CENTRO also connects the Oswego campus to the William F. Walsh Regional Transportation Center and to Destiny USA, one of the region's largest retail shopping centers.

CENTRO provides free transportation across campus to SUNY Oswego students who show their valid SUNY Oswego ID.

Call-A-Bus is CENTRO's paratransit program that provides coordinated ride-sharing transportation for people with disabilities who are unable to ride CENTRO transit buses due to their disability.

Call-A-Bus is a complementary service, meaning it matches the service area and operation hours of CENTRO's transit bus system, and is provided under the criteria set forth by the American with Disabilities Act (ADA) of 1990.

As an origin-to-destination service, Call-A-Bus routinely provides curb-to-curb service with exterior door-to-exterior door service provided upon advanced notice.

Call-A-Bus service is available in the same area covered by CENTRO transit bus routes and extends beyond the area of each bus route by a  $\frac{3}{4}$  mile radius.

Call-A-Bus service is available in Onondaga, Oswego, Cayuga, and Oneida counties and serves the cities of Syracuse, Oswego, Fulton, Auburn, Rome, and Utica.

### **Disabled American Vets (DAV) Transportation Network**

V.A. Medical Center  
800 Irving Avenue  
Syracuse, NY 13210  
315-425-4353

<https://www.syracuse.va.gov/>

The Disabled American Vets (DAV) Transportation Network is a service that provides free transportation for veterans to Veterans Administration medical appointments. In Oswego County, transportation is provided to the Syracuse VA Medical Center and to the outpatient clinic in Oswego. There are two vans for transport. One is exclusively for transport to Syracuse and the other is a

smaller van for a local run. Currently, the Syracuse van provides daily transports (excluding holidays). The local van transports only three to four days per week, due to a shortage of drivers. The average daily run to Syracuse will transport four to five veterans, although occasionally, they are full at seven to eight. The average for Oswego local is two to three veterans. Veterans who utilize this service must be able to access the van(s) unassisted. It is NOT a medical transport. Veterans may call and leave a message 24 hours a day for their request for transport. Their request must be at least four business days prior to their appointment. They receive a call back usually within a day to confirm the details. For many veterans, especially at the far ends of Oswego County, this is their only means to access medical care. They work with neighboring counties on occasion to coordinate rides.

### **Durham School Services/A&E Transportation**

34 County Route 31

Minetto, NY 13115

866-568-1683

[www.durhamschoolservices.com](http://www.durhamschoolservices.com)

Durham School Services/A&E Transportation's efforts are concentrated among school districts that view their transportation contract as a partnership. Today, the company operates more than 12,500 school buses and serves more than 300 school districts in 29 states across the country.

### **Golden Sun Bus Service Inc.**

2043 County Route 8

Oswego, NY 13126

315-343-4675

<https://goldensunbus.com/>

Golden Sun Bus Service Inc. has been in business since 1959 and currently has a fleet of approximately 70 vehicles. They serve approximately 3,400 students per day with transportation to and from the six schools of the Fulton City School District.

### **Medical Answering Services (MAS)**

P.O. Box 12000

Syracuse, NY 13218

315-412-1340

Contact: LeslieAnn Regan, Field Liaison

<https://www.medanswering.com/>

MAS currently manages Medicaid transportation for NYSDOH and includes approximately 5,100,000 Medicaid enrollees, thousands of medical practitioners and over a thousand transportation providers throughout NYS. MAS takes a team approach including assigning regional Medicaid administrators, assistant regional Medicaid administrators, field liaisons, bus pass and mileage reimbursement administrators, as well as commercial travel and quality assurance staff directly to each region and to specific counties within each region it manages. MAS works closely with medical practitioners and transportation providers to ensure Medicaid enrollees are provided courteous and professional transportation.

**Oswego County Catholic Charities**

808 West Broadway  
Fulton, NY 13069  
315-598-3980  
<https://ccoswego.com/>

Oswego County Catholic Charities provides transportation services for those who have a mental health diagnosis. Destinations may include mental health appointments, primary doctor appointments, support group meetings, pharmacy visits, food pantry visits, and trips to the Department of Social Services for benefits management.

**Oswego County Opportunities**

74 Pierce Drive  
Fulton, NY 13069  
315-598-4713  
[www.oco.org/transportation](http://www.oco.org/transportation)

Oswego County Opportunities (OCO) is the current third party provider that is contracted with the county to provide Oswego County Public Transit (OPT) a fixed route  $\frac{3}{4}$  deviated service and provides section 5310 service for seniors and people with disabilities.

OCO provides curb-to-curb transportation services for senior citizens and general public who don't have access to a designated bus route. Transportation can be to medical appointments, shopping, work, and social engagements. Call-N-Ride services are provided through a contract with OCO. This service is free for anyone who is 60 years or older but riders are welcome to contribute to the cost of service. No one will be denied service due to inability or unwillingness to contribute. The person must call at least three days in advance and ask to make an appointment. Urgent last minute appointments are welcomed when transport service is available.

OCO's Call-N-Ride bus service launched in 1999 when the Vision Network of Oswego County partnered with Oswego County ARISE, Oswego County Visually Impaired, Oswego County Opportunities and the Oswego County Legislature. The service allows people who may not be able to drive due to vision loss or other difficulties to retain their independence. Call-N-Ride allows them to schedule doctor visits, make hairdresser appointments, go shopping, or visit family and friends. They don't need to rely on others for rides and they are much less likely to become isolated. Call N Ride is a limited service by day and hours.

Call-N-Ride is operated through OCO Transportation Services and funded, in part, by Oswego County Office for the Aging, the New York State Office for the Aging, rider contributions and Exelon. Call-N-Ride provides curb-to-curb transportation for the elderly and persons with special needs. For those ages 60 and older living on fixed incomes, the access to safe, cost-free transportation provides them with a new-found sense of freedom of mobility.



**Oswego Industries Inc.**

7 Morrill Place, Fulton, NY 23069

315-598-3108

Contact: Laurie Davis, Executive Director

<https://www.oswegoindustriesinc.org/>

Oswego Industries is a Fulton-based nonprofit agency that supports children and adults with intellectual and developmental disabilities. They aim to help each person they support live fulfilling, enriching lives based on their own goals and aspirations. Their programs include day habilitation, family support services, and vocational training.

**Volunteer Transportation Center Inc. (VTC)**

808 West Broadway

Fulton, NY 13069

315-714-9134

<https://volunteertransportationcenter.org/>.

The Volunteer Transportation Center Inc. has opened a dispatch and volunteer coordination office at 808 West Broadway, Fulton, in the Catholic Charities building. The office will recruit, train and coordinate volunteer drivers throughout Oswego to support Child Protective Services, medical and other transportation needs of the county.

The Oswego County office will look to provide coordination with the other transportation options in the county to help remove barriers that exist for transportation for employment and other related transportation issues for rural county residents. VTC works hand-in-hand with public transit, building from its successful partnership in St. Lawrence, Jefferson, and Lewis counties.

In addition to volunteer drivers, the VTC operates a mobility management program, working with rural public transportation and overseen by its Oswego County Mobility Manager and Regional Mobility Manager. The program is a customer-focused approach to creating and implementing transportation solutions — both on an individual and system level. It leverages all available transportation resources, focusing on how to combine access to those resources to meet mobility needs affordably, efficiently, and effectively.

**5310 Transportation Providers in Oswego County****Loretto Geriatric Corporation**

700 East Brighton Avenue, Syracuse, NY 13205

315-342-2440, 315-449-4378

Contact: Tara Corcoran, Administrator

<https://lorettocny.org/>

Loretto Geriatric Corporation is a comprehensive continuing healthcare organization dedicated to transforming eldercare in Central New York, focusing on person-first, affordable care. With 19 specialized programs and over 2,500 dedicated employees, they provide customized care to residents and program participants.

**St. Luke Residential Health Care Facility Inc.**

299 East River Road, Oswego, NY 13126

315-342-3166

Contact: Terrence Gorman, CEO and Administrator

<https://www.stlukehs.com/st-luke-health-services/>

The St. Luke Family of Caring is an affiliation of community-based, not-for-profit, non-denominational residential and healthcare organizations serving the Greater Oswego County area since 1975. Affiliates include St. Luke Health Services, Bishop's Commons Enriched Housing Residence and St. Francis Commons Assisted Living Residence located on its healthcare campus in the City of Oswego. St. Luke provides a continuum of residential options, care, and services to over 300 people daily, and employs over 400 people in the community.

**Oswego County Opportunities Inc.**

239 Oneida Street, Fulton, NY 13069

315-598-4714

Contact: Gary Mashaw, Director of Transit Services

<https://www.oswegocounty.com/>

Oswego County Opportunities (OCO) provides section 5310 on-demand and pre-arranged service (seniors and people with disabilities) and is the current third party provider that is contracted with the county to provide Oswego County Public Transit a fixed route  $\frac{3}{4}$  deviated service.

OCO provides curb-to-curb transportation services for senior citizens and general public who don't have access to a designated bus route. Transportation can be to doctor appointments, shopping, and social engagements. Call-N-Ride services are provided through a contract with OCO. This service is free for anyone who is 60 years or older but riders are welcome to contribute to the cost of service. No one will be denied service due to inability or unwillingness to contribute. The person must call at least three days in advance and ask to make an appointment. Urgent last minute appointments are welcomed when transport service is available.

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**Oswego Industries Inc.**

7 Morrill Place, Fulton, NY 23069

315-598-3108

Contact: Laurie Davis, Executive Director

<https://www.oswegoindustriesinc.org/>

Oswego Industries is a Fulton-based nonprofit agency that supports children and adults with intellectual and developmental disabilities. They aim to help each person they support live fulfilling, enriching lives based on their own goals and aspirations. Their programs include day habilitation, family support services, and vocational training.

They will be applying for vehicles and operating expenses in the next 5310 application.

**Add RFP from Oswego Ind. When it is awarded****CHILDCARE, NURSERY AND PRE-SCHOOL****BASCOL, BEFORE AND AFTER SCHOOL CHILD CARE ON LOCATION, INC**

Address: 4610 Wetzel Road, Liverpool, NY 13090

Phone: 315-622-4815

Fax: 315-622-4885

Contact: Terry Liberty

E-mail: [tliberty@bascol.org](mailto:tliberty@bascol.org)

Website: [www.bascol.org](http://www.bascol.org)

BASCOL's mission is to provide every child in grades K through 6 with the best possible before and after school program. Before and after school child care is held at A.A. Cole, Hastings-Mallory Elementary and Millard-Hawk Elementary Schools in the Central Square School District. A nutritious morning and afternoon snack is provided. Care is also available during delays, early dismissal, half-days, vacation days, and snow days. BASCOL provides a fun and recreation-based program with daily planned activities. BASCOL has been providing quality NYS licensed child care since 1992. Call BASCOL at 315-622-4815 or visit [www.bascol.org](http://www.bascol.org) for more information.

**CAMP TALOOOI, SCHOOL BREAK CHILD CARE**

Camp location: 520 County Route 54, Pennellville, NY 13132

Phone: 315-695-5932

Fax: 315-272-4020

Contact: Kelly Peneston

E-mail: [kelly@camptalooli.org](mailto:kelly@camptalooli.org)

Website: [www.camptalooli.org](http://www.camptalooli.org)

Winter and spring camp are held during school break weeks in February and March/April each year. Outdoor activities are planned that are appropriate for the weather, along with crafts, cooking, games, and singing.

Summer camp is held for seven weeks in July and August with seven weeks of Day Camp and six weeks of Resident Camp. Register online at [www.camptalooli.org](http://www.camptalooli.org). Open to all children who have completed kindergarten through age 12. Camp Talooli also offers Pre-K Day Camp sessions and a

Counselor-in-Training program for teenagers. All camping programs are accredited by the American Camp Association.

### **CHILD CARE & DEVELOPMENT COUNCIL**

Address: 317 West 1st Street, Suite 111, Oswego, NY 13126

Phone: 315-343-2344, ext. 15

Fax: 315-343-0442

E-mail: [info.icpoc@gmail.com](mailto:info.icpoc@gmail.com)

Website: [www.icpoc.org](http://www.icpoc.org)

The Child Care & Development Council (a division of Integrated Community Planning of Oswego County Inc.) supports and promotes the development of quality, accessible and affordable child care services in Oswego County. Provides information and referrals to parents/guardians regarding registered and licensed child care programs, tips for selecting a provider, and information on assistance to pay for child care. Assists with registration of Family and School Age Child Care programs and enrolls Legally Exempt Providers. Sponsors the Child and Adult Care Food Program. Offers training and technical assistance for parents and providers.

### **CHILDREN'S CENTER OF OSWEGO**

SUNY Oswego 131 Sheldon Hall

Address: 303 Washington Boulevard, Oswego, NY 13126

Phone: 315-312-2587

Contact: Kathleen Lea

E-mail: [daycare@oswego.edu](mailto:daycare@oswego.edu)

Website: [www.oswego.edu/childrens-center/index](http://www.oswego.edu/childrens-center/index)

The Children's Center of Oswego provides childcare and preschool programs for children ages 18 months to 5 years of age, Monday through Friday, year-round. The program includes activities in the areas of art, science, music, language, and cognitive development as well as meals, snacks, and outdoor play. The center is staffed by well-trained teachers and accredited by the National Academy of Early Childhood Programs.

### **DISCOVERY LEARNING CENTER**

Oswego County Opportunities Inc.

Address: 80 County Route 59, Phoenix, NY 13135

Phone: 315-695-4838, ext. 222

Fax: 315-695-5279

Contact: Dawn Koelsch, Center Manager

E-mail: [dkoelsch@oco.org](mailto:dkoelsch@oco.org)

Website: [www.oco.org/education](http://www.oco.org/education)

Discovery Learning center believes children learn best through the process of discovery. The center considers the active learning or "hands-on" approach is developmentally appropriate for children of all ages and includes a variety of exciting indoor and outdoor learning activities. Quality, early childhood programming is provided to children in a warm, caring learning environment with a Licensed Practical Nurse on staff. Day care services are provided for children 18 months to 12 years old. A full breakfast, lunch, and nutritious afternoon snack are provided through the direction of a registered dietitian. Full-time services and subsidized care is available. The center is operated by the Education

Services Department of Oswego County Opportunities Inc. More information is available on Facebook by searching "OCO Discovery Learning Center."

### **FULTON YMCA, SCHOOL AGE CHILD CARE**

Address: 715 West Broadway, Fulton, NY 13069

Phone: 315-598-9622

Fax: 315-592-3557

Contact: Amanda Godfrey

E-mail: [agodfrey@fultonfamilyymca.org](mailto:agodfrey@fultonfamilyymca.org)

Website: <https://fultonymca.org/index.cfm/childcare-preschool/>

A before and after school program held at James E. Lanigan (Granby kids go to Lanigan) and Volney (Fairgrieve kids go to Volney). School Age Child Care provides parents with a well-supervised place to leave their children and gives children the opportunity to interact with others in a fun atmosphere. Children are welcome to attend a full-day program at the Fulton YMCA during vacations from school and on snow days.

### **LITTLE LUKES, CHILDCARE CENTER AND PRE-SCHOOL**

Address: 10 Burkle Street, Oswego, NY 13126

Phone: 315-342-4600 (option 1)

Contact: Meg Kellogg, Director

E-mail: [info@littlelukes.com](mailto:info@littlelukes.com)

Website: [www.littlelukes.com](http://www.littlelukes.com)

Little Lukes enroll children ages 6 weeks to 12 years of age for childcare centers in Oswego, Fulton, and Pulaski. Intergenerational programs are held on St. Luke healthcare campus in Oswego. This childcare center has certified teachers, award-winning curriculum, a pre-school program, and before and after school care

### **LOW INCOME DAY CARE PROGRAM**

Oswego County DSS

Address: 100 Spring Street P.O. Box 1320, Mexico, NY 13114

Phone: 315-963-5278

Fax: 315-963-5472 or 315-963-5263

E-mail: [childcare@oswegocounty.com](mailto:childcare@oswegocounty.com)

Website: [www.oswegocounty.com/dss](http://www.oswegocounty.com/dss)

A program designed to provide eligible families with financial assistance to meet the cost of approved day care. Participants must meet eligibility guidelines and be in need of day care. Participants can be working, enrolled in a Workforce Innovation and Opportunity Act (WIOA) approved community college or vocational training program with a specific vocational objective, or enrolled in high school. Referrals are received from the Department of Social Services, day care centers, or on a call-in basis. Participation depends on eligibility and availability of funds. Funding is limited by state and federal allocations.

## **OSWEGO COUNTY HEAD START/PRE-K**

Oswego County Opportunities

Address: 239 Oneida Street, Fulton, NY 13069

Phone: 315-598-4711

Fax: 315-598-4764

E-mail: [headstartupk@oco.org](mailto:headstartupk@oco.org)

Website: <https://www.oco.org/education-services/head-start-upk>

Head Start is a quality pre-school program that enrolls 3- and 4-year-old children at no cost to families. The program's primary goal is to promote school readiness by enhancing the social and cognitive development of children. Head Start recognizes that children learn best through hands-on experiences. Their classrooms are well-equipped with a variety of materials and resources that encourage students to explore, create, play, and learn. Meals are served as part of the daily schedule. The program also includes family support staff and nurses. Bus transportation is limited. Head Start serves all nine school districts with locations throughout Oswego County. Applications for enrollment are accepted year-round.

## **OSWEGO YMCA SACC, SCHOOL AGE CHILD CARE**

Address: 265 West First Street, Oswego, NY 13126

Phone: 315-342-6082

Fax: 315-343-3750

Contact: Debbie Yesensky

E-mail: [debbie@oswegoyymca.org](mailto:debbie@oswegoyymca.org)

Website: <https://oswegoyymca.org/>

The YMCA believes all kids have the opportunity to discover who they are and what they can achieve. In our before and after school programs, they offer parents the convenience and reassurance of quality child care while encouraging their children's physical, mental and social growth. Oswego YMCA provides a before and after school program to help serve families in Oswego City School District. SACC sites are at Kingsford Park Elementary, serving KPS and Leighton Elementary, Charles E. Riley Elementary, serving CER and Fitzhugh Elementary and Minetto Elementary. We also serve families in the Mexico Central School District. Our SACC site is Mexico Elementary School, serving Mexico, Palermo, and New Haven Elementary. Enrollment may take place at any time. There is a \$25 registration fee due at time of enrollment. This fee is waived for Oswego YMCA Family Members. Costs vary depending on usage. Please call the Y with questions about pricing, registration or any other concerns.



## **TRINITY CATHOLIC EARLY CHILDHOOD CENTER Trinity Catholic School**

115 East 5th Street, Oswego, NY 13126

Phone: 315-343-6700

Fax: 315-342-9471

Contact: Barbara Sugar, Principal

E-mail: [bsugar@syrdiocese.org](mailto:bsugar@syrdiocese.org)

Website: [www.oswegotrinitycatholic.org](http://www.oswegotrinitycatholic.org)

Before and aftercare is available, students attend Art, Music and Library classes. Classes follow the school calendar.

3 year olds, two - ½ day sessions from 9:00-11:30 AM or three half day sessions

4 year olds, three - ½ day morning sessions - 9:00-11:30 AM or five – ½ day sessions

Please contact the school for more information.

## **WILLIAMSTOWN COMMUNITY PRE-SCHOOL**

William Britton Community Center

Address: P.O. Box

235 2910 B County Route 17, Williamstown, NY 13493

Phone: 315-964-1132

Email: [info@williamstowncommunity.org](mailto:info@williamstowncommunity.org)

Website: [www.williamstowncommunity.org/presechool](http://www.williamstowncommunity.org/presechool)

A pre-school program that prepares 3- and 4-year-olds both socially and academically for school. The school takes a few field trips.

## **YMCA PRE-SCHOOL**

Fulton YMCA

Address: 715 West Broadway, Fulton, NY 13069

Phone: 315-598-9622

Fax: 315-592-3557

Contact: Amanda Godfrey Tremendous

E-mail: [agodfrey@fultonfamilyymca.org](mailto:agodfrey@fultonfamilyymca.org)

Website: <https://www.fultoncountyyymca.org/about>

Three's Three Year-Old Class (Must be 3 by December 1st) Comprehensive pre-school program that also includes weekly swim lessons and gym classes. Their goals include socialization skills, cooperation, development of small and large motor skills, recognition of colors, shapes and numbers 1-10, and introduction to gentle structure and instruction. Children must be potty trained.

Adventurous 3's & 4's

3 1/2 - 4 1/2 Year-Old Class (Must be at least 3 1/2 by December 1st) This class is a new addition to our pre-school program. This program is geared for the older three year olds and four year olds who will benefit from a five days a week class. Their primary goal of this class will include (but not limited to) socializing with others, cooperation, perceptual skills, recognition of name, colors, shapes, numbers 1-20 and development of large and small motor skills.

Weekly swim lessons and gym classes are also a part of this program.

## **12 LITTLE LUKE'S PRE-SCHOOL AND CHILD CARE CENTER**

Address: 20 Castle Drive, Pulaski, NY 13142

Phone: 315-298-5070

Fax: 315-298-3986

Contact: Lindsey Hermann, Director

E-mail: [lindseyhermann@littlelukes.com](mailto:lindseyhermann@littlelukes.com)

Website: [www.littlelukes.com](http://www.littlelukes.com)

Little Luke's Pre-school and Child Care Center is an Integrated Pre-school Center. That provides care for infants from 6 weeks to 18 months, toddlers 18 months to 3 years and preschool 3-5 years. There is before, after and summer school care for children ages 5-12 years. They also provide speech, occupational, and physical therapy. At Little Luke's, children will receive a healthy breakfast, lunch, and snack.

## **13 SUNNY DAYS NURSERY SCHOOL**

Caughdenoy Methodist Church

Address: 3 County Route 37, Central Square, New York 13036

Phone: 315-676-4379

Contact: Liz Stewart, Director

E-mail: [preschool.sunnydays@yahoo.com](mailto:preschool.sunnydays@yahoo.com)

Website: <https://www.sunnydaysnurseryschool.com/>

Sunny Days Nursery School is a not-for-profit school established in 1983 providing the community with a Christian-based, educationally-sound program that supports the development of basic concepts, attitude, skills, and individual creativity. Their curriculum is designed to prepare children for kindergarten socially, spiritually, physically, and academically. They believe meaningful experiences involve active, first-hand experiences and participation. They maintain a program that is child-centered and experience-based and believe play is a young child's work and natural way of learning. They believe young children need to experience that they are loved, valued, and enjoyed.

## **Collecting Stakeholder Input**

### **Formal and Informal Surveying of Needs**

Mobility Management has made many community contacts and agency visits between March 2020 and March 2021. During that time, information was collected regarding unmet needs and barriers related to transportation. Meetings were held that focused on transportation provided by each agency, their funding sources and needs, and what each agency sees as unmet transportation needs and barriers for their clients or customers.

Human Services agencies and selected employers in Oswego County were asked to complete either the Human Services Agency Survey or the Employment Survey. Additionally, a Zoom work session for the Oswego County Coordinated Transportation Plan for Mobility services was held in January 2021 with key stakeholders (employers, human services agencies, transportation providers, and community members). Overall, between agencies and individuals, there were over 60 completed surveys.

Additional meetings were held with community partners to gather information about identifying barriers and what changes could occur to assist transportation services with meeting their needs and to identify their unmet transportation needs.

Mobility Management helped to facilitate the Transportation Advisory Committee in coordination with the County Liaison and Legislative Chairperson. Meetings are held monthly from March to October, eight times a year.

Data collected from surveys, reports, and webinars, as well virtual and in-person meetings was used to identify transportation gaps and barriers. Below is the data collected from the human service and employer surveys.

The county strives to serve as many residents and towns/areas to the extent feasible to provide access for all. The County is also aware the challenges faced by the rural poor are different from those in cities as the lack of transportation in a rural environment may hinder or prevent access to services over greater distances. These services include but are not limited to transportation to medical care, health/wellness, employment, education, and food sources. These services may be closer by in a city environment. This is one of the conclusions taken from the human service, and employment surveys.

Some of the barriers noticed in the survey:

- Transportation to employment, education and services.
- Overall customer service is middle of the road and needs to be improved by Oswego County Public Transit.
- Overall timing of routes needs to be improved.
- Drop-off/pick-up locations and transfer points need to be improved.
- Development and implementation of a website with clear messaging and information.
- Rebranding of Oswego County Public Transit.
- Lack of Park and Rides in Oswego County.
- Limited transfer points to connect with OPT routes with CENTRO routes.
- Lack of transportation modes and affordability of transportation for employment and education (evening or night courses) after hours of OPT service schedule.

- Transportation schedules not conducive to meeting needs of medical appointments and services.

The following approaches will continue to be used to collect data and gather ongoing feedback:

- Conduct six to eight Public Transportation Advisory Committee meetings throughout the year to identify and discuss public transportation needs and contribute to the implementation of this plan.
- Participate in meetings with human services committees, local non-profit organizations, employment agencies, high schools and colleges, and attend senior fairs and other public forums throughout the county to hear concerns and issues concerning transportation.
- Ride the county's public transit buses to listen to rider issues and concerns.
- Conduct ridership surveys.
- Continue to ask for suggestions and input from transportation providers, human services agencies, employers, riders, and key stakeholders.

## **Improving Public Transportation Services**

The next few years are potentially a period of significant – and currently unknown – changes in human services agency and public transportation funding and programs in Oswego County. The Oswego County Coordinated Transportation Plan for Mobility Services identifies broad goals and specific strategies to address the current needs identified in the plan. The Transportation Advisory Committee will continue to meet monthly and discuss implementation of recommended goals, how to address new needs, and future transportation challenges.

Below is a summary of the collective transportation barriers and needs gathered through the meetings, webinars, surveys, agency visits, and conversations with riders.

## **Known Transportation Barriers**

- Improved coordination of existing transportation and the need to expand service to provide access for all. This includes but is not limited to connectivity for Oswego County residents to Syracuse, Watertown, and locations throughout Oswego County. To get residents access to employment, medical, food source and other social determinants of health destinations.
- Bus fare is a financial hardship on the underserved populations, those with lower or fixed incomes.
- Support from Oswego County workforce and training offers bus tokens until a person's first paycheck. However, not everyone gets a full first paycheck, depending on when they start. Extending this program a few weeks may help riders maintain use of public transportation and keep employment.
- In many rural areas in the county, there are dead spots with no connections that need access to public transportation. Rural areas lack Wi-Fi coverage.

- Ongoing communication with employers and employees regarding transportation options needs to be established.
- A simple, rider-interface is needed to access multiple transportation systems and connections. Riders would benefit from a one-call, one-click centralized source for transportation information and referral.
- Accessing sufficient resources to maintain existing service levels and to expand public transportation services to meet the needs of individuals across the county.
- The lack of needed features at bus stops (i.e. benches, lighting, solar power bus shelters) is a comfort and safety concern for riders.
- The lack of connecting commutes in Fulton, Oswego and surrounding areas limits the access people have to schools, employment, health and wellness, community activities, and events.
- Passenger safety needs to be emphasized due to the health pandemic. Riders need to be reassured public transportation is safe.
- Marketing to people who do not use traditional transportation (i.e. Amish) is needed.
- Not having bus schedules posted at bus stops, websites and software app is a barrier to advertising and education of riders.
- Some people do not have or use a smartphone and access to information on the website, lacking the ability to access data and internet.
- Data should be gathered periodically for review access and higher needs for transportation in rural areas.
- Childcare availability and time constraints scheduling for connecting routes to employment appear to be issues that needs to be addressed.
- Limited modes of transportation availability.
- The need for customer service improvements from Oswego County Public Transit.

## Resources Available

The following transportation resources are available to help address the county's transportation gaps and assist with the implementation of Oswego County's Coordinated Transportation Plan for Mobility services:

- **Accelerated Transit Capital (ATC) Program** - Administered by the New York State Department of Transportation, ATC funds may be used to rehabilitate, restore and modernize public transit assets with a minimum service life of 10 years. Eligible projects include: vehicle rehabilitation and/or replacement, fleet enhancement, deployment of new technologies, passenger amenities, and maintenance facilities.
- **Section 5311 Formula Grants for Rural Areas** - Provides capital, planning, and operating funds to states to support public transportation in rural areas with populations less than 50,000, where many residents often rely on public transit to reach their destinations.
- **Section 5310 Formula Grants for Enhanced Mobility of Seniors & Individuals with Disabilities** - Formula funding to states for the purpose of assisting private nonprofit groups in meeting transportation needs of the elderly and persons with disabilities.
- **Statewide Mass Transportation Operating Assistance (STOA)** - The New York State Department of Transportation distributes about \$3.0 billion annually in STOA to approximately 130 transit operators. Over the past five years statewide ridership has increased by about 13%; it is estimated more than 70% of these trips are work-related.
- **Modernization and Enhancement Program (MEP)** - Administered by the New York State Department of Transportation, the Public Transportation Modernization and Enhancement Program apportions \$61.4 million in state funding to counties, cities, and regional authorities to upgrade and enhance public transportation services.
- **Supportive Employment Services (SES) Funds** - The New York State Office for People with Developmental Disabilities offers funding to support the needs of individuals to obtain and maintain paid competitive jobs in the community.
- **Mortgage Tax** - .025% of all mortgages in Oswego County are used to fund CENTRO as a Development Authority.
- **Department of Health (DOH)** - Oswego County receives monies from DOH from the Medicaid reorganization and was identified as a distressed community.
- **Other Federal Transportation Administration (FTA) / New York State (NYS) Grant Programs** - Other programs may be accessed depending on community need and funding availability.



## Goals and Strategies

(Note: In the strategies listed below, the *Mobility Manager will take the lead* on items where it is not specified who is the lead. In essence, this is a blueprint for the goals and task for the coming year once the plan is approved).

**Goal #1:** Provide Oswego County residents with a safe, reliable, affordable, efficient and easy to access, public transportation system.

### Strategies:

- Provide residents with easy-to-understand bus schedules.
- Use travel trainers to educate riders on using public transportation.
- Mobility Management to create travel training with human services agencies and employers.
- Mobility Management will assist in the creation of a marketing plan to rebrand Oswego County Public Transit.
- Mobility Manager and Regional Mobility Manager develop and implement new routes and programs to give access to all Oswego residents.

**Goal #2:** Increase stakeholder representation and Mobility Management in support of oversight sustainability, efficiency, and oversight to create a coordinated transportation system.

### Strategies:

- Regularly apply for and successfully administer grant funds that support the county's public transportation systems, programs that promote access to all and Mobility Management, which include:
  - Section 5311 Formula Grants for Rural Areas
  - State Transportation Operating Assistance (STOA)
  - Modernization and Enhancement Program (MEP) Supplemental Funding
  - Supportive Employment Services (SES) Grant
  - Access and Mobility Partnership Grants
  - Department of Health Funding (DOH)
  - Other federal and state grants as they become available
- Secure additional revenue through the sale of advertising space on the interior and exterior of public transit buses.
- Broaden representation on the Oswego County Public Transportation Advisory Committee (TAC) by including members of the private business sector, academia and county residents.
- Secure funding to support existing and new routes for public transit systems, transportation programs, and services.
- Develop partnerships with local counties to develop and implement inter-regional connections beyond the county, including the Canada border.

**Goal #3:** Create an excellent rider experience and increase ridership.

**Strategies:**

- Install bike racks on all buses serving existing routes and market this amenity to potential riders.
- Install free Wi-Fi and phone charging stations on all buses and market these amenities to potential riders.
- Integrate route and real-time arrival information into mobile applications, with an emphasis on applications that can be used by people with visual disabilities.
- Assign bus stops with a stop name or identifier (destination/cross street or numbered/lettered identifier); route number; route map; schedule; and clear indication of stop location and position. Bus route identification signs must comply with ADA requirements.
- Provide an alternative to visual display boards; audible announcements are preferred over braille and other methods required for finding the display. Consider station/street noise and environmental characteristics during implementation.
- Identify and coordinate public transit infrastructure needs (i.e. accessible curb cuts at bus stops, benches, shelters, etc.) with municipalities throughout the county.
- Investigate partnership opportunities to install way-finding signs for pedestrians and motor vehicle drivers; install ADA-compliant pedestrian infrastructure; and create a bicycle infrastructure to connect riders to the transit system.
- Regularly apply for and administer grant funds to purchase new buses, solar-powered bus shelters, benches, and other enhancements at public transit stops.
- Develop and implement First Mile Last Mile (FMLM) as a way to get people in rural parts of the county to bus stops, which in return will give them access to employment, education, food sources, recreational opportunities and medical appointments.
- Develop and implement Rides to Recovery Program to get people with substance abuse disorders and mental health issues access to employment, education, food sources, recreational opportunities, and medical appointments.
- Mobility Managers serve as a conduit between state and federal agencies to assist the county to secure funds to support new routes, programs to meet the county needs.
- Mobility Managers will develop and market new modes of transportation and programs to assist in helping Oswego County residents to have access to all.

**Goal #4:** Provide community outreach and education.

**Strategies:**

- Mobility Managers will meet with civic and community-based organizations, social services agencies, hospital facilities/healthcare providers, etc. to disseminate information about public transportation services in Oswego County.
- Sponsor “Lunch & Learn” events at senior functions, university functions, public housing complexes and large employers to inform potential riders about public transit services.
- Conduct Oswego County Public Transportation Advisory Committee meetings throughout the year in various parts of the county to collaborate with multiple human services providers and organizations to promote increased access to public transportation services.
- Publish and distribute pamphlets, posters and fliers about Oswego County Public Transit services for public posting in visible locations.
- Create a mobile-friendly website for riders to purchase tickets/passes, navigate route maps, and view schedules.
- Incorporate a trip planner into the transit website that includes walk and bike routes to access bus stops.
- Provide route information that is clear, understandable, and accurate to make it easier for passengers to understand their travel options. List key information about route frequency, running times throughout the year, and accessible destinations to allow riders to make well-informed decisions about travel and routes of Oswego County Public Transit.
- Use social media contests to increase awareness about Oswego County Public Transit and its services.
- Remove barriers to utilizing public transit by providing travel training to individuals and agencies on an as-needed basis about ride scheduling and trip planning to identify suitable transportation services.
- Mobility Management will pursue funding sources to subsidize fares for low-income riders who cannot afford the bus fare. Work with area medical providers to secure a stream of funding to underwrite these rides.
- Mobility Management will develop and market new modes of transportation and programs to assist in helping Oswego County residents to have access to all.

**Goal #5:** Regularly monitor public transit and routes for efficiency, sustainability, and oversight.

**Strategies:**

- In coordination with CENTRO and the third party provider, conduct an annual ridership survey to determine rider satisfaction, improve scheduling, and bus routes both digitally and on paper.
- Regularly review ridership, mileage data and GPS records of public transit buses to refine bus routes and timetables.
- Improve and coordinate transportation connections between Oswego County Public Transit, CENTRO and FMLM third party vendor to capture more riders and assist riders getting to and from employment in Oswego and surrounding counties.
- The Oswego County Transportation Liaison and Mobility Management will conduct on the spot audits every month for public transportation providers under contract with Oswego County.

**Goal #6:** Develop new routes and services that would provide access throughout Oswego County and surrounding counties to older adults, low-income riders, and underserved populations.

**Strategies:**

- Add wellness, hospital, community health centers, cultural hubs, parks and recreation destinations, and fitness centers to Oswego County Public Transit's schedule.
- Establish public transit service in Pulaski, Parish, Lacona, and Sandy Creek to help assist with coordinated travel between medical needs, social security requirements, and overall health and wellness.
- Solicit advertisements and sponsorships from area businesses to help underwrite bus stops and transportation expenses.
- Establish more centralized and coordinated regional transfer points between transportation modes and providers.
- Develop partnerships with local counties to develop and implement inter-regional connections beyond the county.
- Mobility Management will assist in the development and marketing of new modes of transportation and programs in order to improve access for all Oswego County residents.
- Develop and implement timing of routes to get Oswego County residents access to work.
- Develop better access to and seamless transfer points in Oswego County connecting OPT and CENTRO pickup locations and transfer points.
- Develop new routes and services that would provide access throughout Oswego County and surrounding counties to older adults, low-income riders and underserved populations.

**Goal #7:** Establish and implement the First Mile Last Mile (FMLM) program and increase transportation options.

**Strategies:**

- Obtain input and feedback from human services agencies to identify potential locations for riders who are not within walking distance of a public bus stop.
- Identify FMLM locations to increase access to bus services so disadvantaged populations (low-income, minorities, and persons with disabilities) can have increased access to job centers, education and training facilities, and human services agencies.
- Increase the pool of volunteer drivers through improved coordination efforts between human services agencies and transportation providers.
- Pursue and administer grant funding to support expansion of the FMLM to increase transportation opportunities to employment.
- Examine FMLM program ridership data and rider survey responses to identify potential locations for expanded bus service.

**Goal #8:** Develop alternative transportation modes for Oswego County.

**Strategies:**

- Potential employer-based vanpools could be developed to provide shuttle service or vanpools to better serve shift workers and reverse commuters. The program could focus on large-scale employers.
- Introduce a new bike share system that will provide residents and visitors with affordable, and alternative transportation options-
  - Car sharing – Flexibility for riders to pass up car ownership in favor of car membership. Using a mobile app or the Internet, simply find the nearest available vehicle, wave your membership card over the windshield, and the doors unlock. Inside are the keys and a credit card for refueling.
  - Electric vehicle (EV) car-share program with sliding scale rates conceived to support affordable access to clean transportation options in Oswego County.
- Develop alternative transportation options and services using appropriate vehicles/modes of transportation. These options should be explored collaboratively between CENTRO, Oswego County Public Transit, Mobility Management and other transportation operators in the county.
- Feasible and environmentally-friendly transportation.
- Work with Economic Development in seeking out people interested in starting taxi service in Oswego County.

**Goal #9:** Increase the utilization of technology in public transportation.

**Strategies:**

- Regularly review ridership, mileage data and GPS records of public transit buses to refine bus routes and timetables.
- Install free Wi-Fi and phone charging stations on all buses and market these amenities to riders.
- Integrate route and real-time arrival information into mobile applications, with an emphasis on applications that can be used by people with visual disabilities.
- Increase senior citizen transportation options for cultural, social, and educational activities and non-emergency medical appointments.
- Alternative transportation options –
  - Car sharing – Flexibility for riders to pass up car ownership in favor of car membership. Using a mobile app or the Internet, simply find the nearest available vehicle, wave membership card over the windshield, and the doors unlock. Inside are the keys and a credit card for refueling.
  - Electric vehicle (EV) car-share program with sliding scale rates conceived to support affordable access to clean transportation options in Oswego County.
- Include the use of technology in public transportation including Intelligent Transportation Systems (ITS), Geographic Information Systems (GIS), Global Positioning Systems (GPS), transportation app services, contactless payments, and other technology systems, which can be useful in the coordinating transportation operations, scheduling rides, providing route and bus stop information, managing information, and improving quality of service for consumers.

**Goal #10:** Increase access to employment for Oswego County residents to get to work location.

**Strategies:**

- Establish more centralized and coordinated regional transfer points between transportation modes and providers.

**Goal #11:** Increase customer service ranking in Employers and Human Services Survey for Oswego County Public Transit at end of year one.

**Strategies:**

- Develop and implement a training schedule to include customer service training for public transit staff and bus drivers.
- Take down signs on bus that say “Do not talk to drivers” and come up with a more customer friendly approach to address concerns about distracting drivers.
- Have quarterly meetings with Mobility Management, Oswego Public Transportation Manager, and County Representative with Employers and Human Services agencies to address concerns.



## **Goal #12: Rebranding of Oswego County Public Transit.**

### **Strategies:**

- Mobility Manager will work with County Liaison and TAC to develop and implement a countywide logo contest.
- Mobility Manager will seek out vendors to develop a public transit website that will be user-friendly.
- Mobility Manager will work with County Liaison and TAC to develop and implement a marketing plan to promote public transit new look and message.

## **Goal #13: Develop and implement Park and Rides in Oswego County.**

### **Strategies:**

- Collaboration with County Officials, Transportation Providers and Mobility Managers to look at areas to develop Park and Ride locations for public transit access (on route).
- Collaboration with New York State Energy Research and Development Authority (NYSERDA).
- Mobility Management and CENTRO and OPT collaborate on making Park and Ride locations and bus stops.
- Seek funding to purchase bus shelters at these locations.

## **Prioritizing Implementation**

The following questions will be used by Oswego County, its Mobility Manager and by the bus service operator to help prioritize the advancement of public transportation goals and actions to ensure available resources are utilized in a cost-effective and responsible manner:

- How significant is the gap that can be addressed with public transportation?
- Does the strategy improve or expand the county's existing bus service?
- What resources are available to implement the strategy?
- Has the strategy been successful elsewhere?
- How quickly can the strategy be implemented?
- How does the anticipated impact compare to the level of the investment required?
- How much will it cost and what resources will be used to sustain the outcome?
- Does the strategy leverage cost-effective, public-private partnerships?
- Would the strategy likely be pursued as part of other public- or private-sector activities?
- Will the strategy have strong market acceptance among target groups and geographic areas?
- Will the strategy have political support for implementation?
- Are there secondary benefits achieved by implementing the strategy?
- Identify and develop additional transfer points/locations throughout the Oswego County to increase residents access to traveling points in Oswego and surrounding counties.

## **Oswego County Public Transportation Advisory Committee**

There are 15 representatives serving on the Oswego County's Public Transportation Advisory Committee who regularly participate in meetings which began in earnest in September 2017. The composition of the committee consists of service agencies and interested persons who help residents who depend on human/social services and may not have the ability or resources to own and operate a personal vehicle. These stakeholders regularly participated in committee meetings throughout the year and engaged in thoughtful discussion with the Mobility Manager about transportation gaps and challenges residents face. In addition, they identified possible solutions that could be implemented in Oswego County.

**Chairperson:** Mary "Mel" Chesbro – Oswego County Legislature

**County Transportation Liaison:** Donna Scanlon – Oswego County Department of Community Development, Tourism and Planning, Liaison to Oswego County Public Transit

**Mobility Manager:** Monty Flynn, Oswego County Mobility Manager

### **Government**

**Gidget Stevens** - Oswego County Department of Social Services

**Mary Chesbro** - Oswego County Legislature

**Rachel Pierce** - Oswego County Director of Employment and Training

**Sara Sunday** - Director, Oswego County Office of the Aging

### **Not for Profit or Human Services Agency**

**Andrea Deans** - PALS/Love Incorporated

**Candy Herbert** - Farnham Family Services, Prevention Services Director

**Karryn Anthony** - DSS Employment and Training

**Patrick Waite** - Oswego County Opportunities

### **Transportation Providers**

**Doreen Salcido** - Volunteer Transportation Center

**Gary Mashaw** - Oswego County Public Transit

**Leslie Regan** - Medical Answering Services

**Tim Sinclair** - CENTRO

### **General Public**

**Amanda Reed** - Operations Manager, Cayuga Community College (CCC)

**Azizbek Sarimsakov** – Student Rider

**Michael Moss** – Administrative Assistant, Arise Independent Living Center

**Sarah Ingerson** - SUNY Oswego Office of Business and Community Relations

**Tammy Wimmer** – Vice president and Chief Financial Officer (CFO) at Connex Care

### **Additional Team Members**

**David Turner** - Director, Oswego County Department of Community Development, Tourism and Planning

**Frank Doldo** - Regional Mobility Manager, Jefferson, St. Lawrence and Oswego Counties

**Stacy Alvord** - Commissioner of Department of Social Services

**Sam Purington** - Executive Director, Volunteer Transportation Center

## **Directory for Participants in Transportation Advisory Committee**

### **Arise Independent Living Center**

293 State Route 104

Oswego, NY 13126

315-342-4088

Contact: Michael Moss, Administrative Assistant, [mmoss@ariseinc.org](mailto:mmoss@ariseinc.org)

### **Catholic Charities of Oswego County**

808 West Broadway

Fulton, NY 13069

315-598-3980

Contact: Mary-Margaret Pekow, Executive Director, [mmpekow@ccoswego.com](mailto:mmpekow@ccoswego.com)

### **Cayuga Community College**

197 Franklin Street

Auburn, NY 13021

866-598-8883

Contact: Amanda Reed, Operations Manager, [reed@cayuga-cc.edu](mailto:reed@cayuga-cc.edu)

### **CENTRO**

200 Courtland Ave, P.O. Box 820

Syracuse, NY 13202

315-342-4400

Contact: Tim Sinclair, Operations Manager, [Tsinclair@CENTRO.ORG](mailto:Tsinclair@CENTRO.ORG)

### **City of Oswego**

13 West Oneida Street

Oswego, NY 13126

315-342-8136

Contacts: Tim Stahl, Deputy Director, [tstahl@oswegony.org](mailto:tstahl@oswegony.org)

### **ConnexCare**

10 George Street

Oswego, NY 13126

315-342-0880

Contact: Tracy Wimmer, Vice President/Chief Financial Officer, [twimmer@connexcare.org](mailto:twimmer@connexcare.org)

### **Durham School Services/A&E Transportation**

34 County Route 31

Minetto, NY 13115

866-568-1683

[www.durhamschoolservice.com](http://www.durhamschoolservice.com)

**Golden Sun Bus Company**

2043 County Route 8

Oswego, NY 13126

315-343-4675

Contact: Patrick Kinane, President, [pjk90793@gmail.com](mailto:pjk90793@gmail.com)

**Medical Answering Services**

375 West Onondaga Street

Syracuse, NY 13202

855-733-9395

Contact: LeslieAnn Regan, Field Liaison, [lregan@medanswering.com](mailto:lregan@medanswering.com)

**New York State Department of Transportation**

50 Wolf Road

Albany, NY 12232

518-457-8346

Contact: Laura Hacker, Representative, [Laura.Hacker@dot.ny.gov](mailto:Laura.Hacker@dot.ny.gov)

**Oswego County Opportunities**

74 Pierce Drive

Fulton, NY 13069

315-598-4713

Contacts: Gary Mashaw, Director of Transit Services, [gmashaw@oco.org](mailto:gmashaw@oco.org)

Patrick Waite Sr., Director of Program Services, [pwaite@oco.org](mailto:pwaite@oco.org)

Karen Merrill, Program Coordinator, [kmerrill@oco.org](mailto:kmerrill@oco.org)

**Oswego County Department of Social Services**

100 Spring Street

Mexico, NY 13114

315-963-5000

Contacts: Stacy Alvord, Commissioner, [stacy.alvord@oswegocounty.com](mailto:stacy.alvord@oswegocounty.com)

Gidget Stevens, Director of Assistance Programs & Fraud, [gidget.stevens@oswegocounty.com](mailto:gidget.stevens@oswegocounty.com)

Karryn Anthony, Senior Employment Specialist, [karryn.anthony@oswegocounty.com](mailto:karryn.anthony@oswegocounty.com)

Rachel Pierce, Director of Employment & Training, [rachel.pierce@oswegocounty.com](mailto:rachel.pierce@oswegocounty.com)

**Oswego County Division of Mental Hygiene**

100 Spring Street

Mexico, NY 13114

315-963-5361

Contacts: Nathan Barron, Adult Services Coordinator, [nathan.barron@oswegocounty.com](mailto:nathan.barron@oswegocounty.com)

Nicole Kolmsee, Director of Community Services, [nkolmsee@oswegocounty.com](mailto:nkolmsee@oswegocounty.com)

**Oswego County Public Transportation Advisory Committee**

808 West Broadway

Fulton, NY 13069

315-778-1822

Contact: Monty Flynn, Oswego County Mobility Manager, [Monty@volunteertransportation.org](mailto:Monty@volunteertransportation.org)

**Oswego County Health Department**

70 Bunner Street  
Oswego, NY 13126  
315-349-3545

Contact: Sonia Robinson, Public Health Educator/Emergency Preparedness Coordinator,  
[sonia.robinson@oswegocounty.com](mailto:sonia.robinson@oswegocounty.com)

**Oswego County Workforce New York**

200 North Second Street  
Fulton, NY 13069  
315-591-9000

Contact: Rachel Pierce, Director of Employment & Training, [rachel.pierce@oswegocounty.com](mailto:rachel.pierce@oswegocounty.com)

**Oswego County Legislature**

Contacts: Roy Reehil, Legislator-District 5, [roy.reehil@oswegocounty.com](mailto:roy.reehil@oswegocounty.com)  
Mary Chesbro, Legislator-District 10, [mary.chesbro@oswegocounty.com](mailto:mary.chesbro@oswegocounty.com)  
James Karasek, Legislator-District 22, [james.karasek@oswegocounty.com](mailto:james.karasek@oswegocounty.com)

**Oswego County Office for the Aging**

70 Bunner Street  
Oswego, NY 13126  
315-349-3484

Contact: Sara Sunday, Aging Services Administrator, [sara.sunday@oswegocounty.com](mailto:sara.sunday@oswegocounty.com)

**Oswego County Office of Development, Planning and Tourism**

46 East Bridge Street  
Oswego, NY 13126  
315-349-8292

Contacts: David Turner, Director, [david.turner@oswegocounty.com](mailto:david.turner@oswegocounty.com)  
Donna Scanlon, Program Coordinator, [donna.scanlon@oswegocounty.com](mailto:donna.scanlon@oswegocounty.com)

**Oswego Health**

110 West Sixth Street  
Oswego, NY 13126  
315-349-5511

Contacts: Michael Backus, Chief Financial Officer, [mbackus@oswegohealth.org](mailto:mbackus@oswegohealth.org)  
Catherine Bucher, [cbucher@oswegohealth.org](mailto:cbucher@oswegohealth.org)  
Theresa Fitzgibbons, [tfitzgibbons@oswegohealth.org](mailto:tfitzgibbons@oswegohealth.org)

**Oswego Industries Inc.**

7 Morrill Place  
Fulton, NY 13069  
315-598-3108

Contacts: Laurie Davis, Executive Director, [LDavis@oswegoind.org](mailto:LDavis@oswegoind.org)

**Pulaski Assisting Local Seniors (PALS)/LOVE Inc.**

2904 State Route 13

Pulaski, NY 13142

315-509-4313

Contacts: Andrea Deans, Representative, [aideans@gmail.com](mailto:aideans@gmail.com)

Martha Marshall, Representative, [marshallmartha@gmail.com](mailto:marshallmartha@gmail.com)

**Rural and Migrant Ministry of Oswego County (RMMOC)**

15 Stewart Street,

Richland, NY 13144

315-298-1154

Contact: Jeremy Balcom, Representative, [jeremy.balcom@rmmoc.com](mailto:jeremy.balcom@rmmoc.com)

**Safe Harbor/Child Advocacy Center**

163 South First Street

Fulton, NY 13069

315-592-4453

Contact: Jessica Westberry, Outreach and Prevention Advocate/Safe Harbor Coordinator,

[advocate@oswegocac.org](mailto:advocate@oswegocac.org)

**Salvation Army Oswego/Fulton Community Services**

73 West Second Street

Oswego, NY 13126

315-343-6491

Contact: Alberta Rakestraw, Representative, [alberta.rakestraw@use.salvationarmy.org](mailto:alberta.rakestraw@use.salvationarmy.org)

**Salvation Army Oswego/Fulton Community Services**

808 West Broadway

Fulton, NY 13069

315-598-3980

Contacts: Heather Odom, County Coordinator, [heather.odom@use.salvationarmy.org](mailto:heather.odom@use.salvationarmy.org)

Kristin Fragale, Pathway of Hope Case Manager, [kristin.fragale@use.salvationarmy.org](mailto:kristin.fragale@use.salvationarmy.org)

**St. Francis Farm**

136 Wart Road

Lacona, NY 13083

315-298-2844

Contact: Joanna Hoyt, Board Member, [stfrancisfarm@ymail.com](mailto:stfrancisfarm@ymail.com)

**St. Luke Health Services**

299 East River Road

Oswego, NY 13126

315-342-3166

Contact: Julie Johnson, Director, [jjohnson@stlukehs.com](mailto:jjohnson@stlukehs.com)



**State University of New York at Oswego**

7060 State Route 104

Oswego, NY 13126

315-312-2500

Contacts: Chena Tucker, Representative, [chena.tucker@oswego.edu](mailto:chena.tucker@oswego.edu)

Erin Palmitese, Representative, [erin.palmitese@oswego.edu](mailto:erin.palmitese@oswego.edu)

Selena Belser, Representative, [rmmoc@myoswego.com](mailto:rmmoc@myoswego.com)

**United Way of Greater Oswego County**

1 South First Street

Fulton, NY 13069

315-598-3375, Option 4

Contact: Patrick Dewine, Executive Director, [patrick@oswegounitedway.org](mailto:patrick@oswegounitedway.org)

**Volunteer Transportation Center**

808 West Broadway

Fulton, NY 13069

315-714-9134

Contacts: Sam Purington, Executive Director, [sam@volunteertransportation.org](mailto:sam@volunteertransportation.org);

Frank Doldo, Regional Mobility Manager, [frank@volunteertransportation.org](mailto:frank@volunteertransportation.org);

Monty Flynn, Mobility Manager, [monty@volunteertransportation.org](mailto:monty@volunteertransportation.org);

Doreen Salcido, Program Director, [doreen@volunteertransportation.org](mailto:doreen@volunteertransportation.org);

## **OSWEGO COUNTY TRANSPORTATION PROVIDERS DIRECTORY**

<b>SERVICE</b>	<b>ADDRESS</b>	<b>CITY</b>	<b>STATE</b>	<b>PHONE</b>
<b>PUBLIC TRANSIT</b>				
CENTRO	200 Cortland Avenue P.O. Box 820	Syracuse	NY	315-442-3400
Oswego County Public Transit	74 Pierce Drive	Fulton	NY	315-598-4713
<b>VOLUNTEER DRIVER PROGRAM</b>				
Disabled American Veterans (DAV) Volunteer Transportation Network	VA Medical Center 800 Irving Avenue	Syracuse	NY	315-425-4353
Volunteer Transportation Center Inc.	808 West Broadway	Fulton	NY	315-714-9134
<b>TAXI</b>				
Fulton Taxi/F&C Taxi	1611 County Route 8	Fulton	NY	315-598-4797
NU-CAB Transportation Service	107 West Fourth Street North	Fulton	NY	315-400-7889
NY Transportation Taxi	281 County Route 20	Oswego	NY	315-341-8671
Ontario Taxi	629 County Route 5	Pulaski	NY	315-297-1607
<b>AMBULATORY</b>				
Donald McFee Memorial Ambulance	52 Watson Avenue	Mexico	NY	315-963-7244
Fulton Taxi/F&C Taxi	1611 County Route 8	Fulton	NY	315-598-4797
Lightning Medical Transport	14 River Street	Pulaski	NY	315-509-4055
Menter/Oswego County Ambulance Service	404 Ontario Street	Fulton	NY	315-592-4145
Northern Oswego County Ambulance	21 Delano Street	Fulton	NY	315-298-6220
NU-CAB Transportation Service	107 West Fourth Street North	Fulton	NY	315-400-7889
Oswego County Opportunities (OCO)	74 Pierce Drive	Fulton	NY	315-598-4713

<b>WHEELCHAIR</b>				
A&D Transport Services Inc.	101 West Utica Street, Suite 2	Oswego	NY	607-386-4770
Cedar Bus Company	7 Morrill Place	Fulton	NY	315-236-2431
Fulton Taxi/F&C Taxi	1611 County Route 8	Fulton	NY	315-598-4797
Lightning Medical Transport	14 River Street	Pulaski	NY	315-509-4055
NU-CAB Transportation Service	107 West Fourth Street North	Fulton	NY	315-400-7889
NY Transportation Taxi	281 County Route 20	Oswego	NY	315-341-8671
Oswego County Opportunities (OCO)	74 Pierce Drive	Fulton	NY	315-598-4713
<b>STRETCHER</b>				
A&D Transport Services Inc.	101 West Utica Street, Suite 2	Oswego	NY	607-386-4770
Menter/Oswego County Ambulance Service	404 Ontario Street	Fulton	NY	315-592-4145
<b>AMBULANCE</b>				
Donald McFee Memorial Ambulance	52 Watson Avenue	Mexico	NY	315-963-7244
Menter/Oswego County Ambulance Service	404 Ontario Street	Fulton	NY	315-592-4145
Northern Oswego County Ambulance	21 Delano Street	Fulton	NY	315-298-6220